




Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

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Notes, Notices, and Cautions

-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  **CAUTION:** A CAUTION indicates potential for property damage, personal injury, or death.

If you purchased a DELL™ n Series computer, any references in this document to Microsoft® Windows® operating systems are not applicable.

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September 2009 Rev. A02

1394 Card

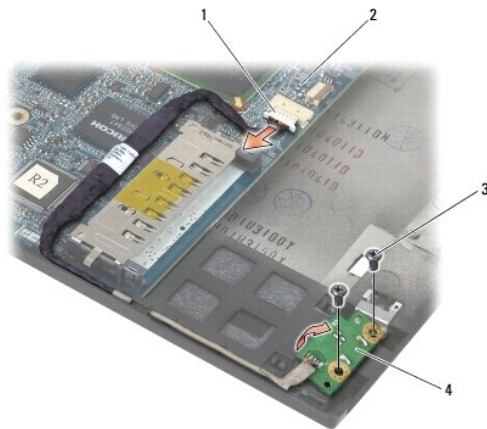
Dell™ Latitude™ E6400 and E6400 ATG and
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- [Removing the 1394 Card](#)
- [Replacing the 1394 Card](#)

Removing the 1394 Card

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the modular drive (see [Removing the Modular Drive](#)).
4. Remove the hinge covers (see [Removing the Hinge Covers](#)).
5. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
6. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
7. Remove the LED cover (see [Removing the LED Cover](#)).
8. Remove the keyboard (see [Removing the Keyboard](#)).
9. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
10. Remove the palm rest assembly ([Removing the Palm Rest Assembly](#)).
11. Remove the card cage (see [Removing the Card Cage](#)).
12. Disconnect the 1394 cable from the system board, and unroute the cable.
13. Remove the two M2 x 3 screws.
14. Lift the 1394 card up at an angle and remove it.



1	1394 cable connector	2	system board
3	M2 x 3 screws (2)	4	1394 card

Replacing the 1394 Card

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Insert the 1394 card at a 45-degree angle to fit the connector into the base assembly. Use the alignment pins to seat into position.
2. Replace the two M2 x 3 screws.
3. Route and connect the 1394 cable to the system board.
4. Replace the card cage (see [Replacing the Card Cage](#)).
5. Replace the palm rest assembly ([Replacing the Palm Rest Assembly](#)).
6. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
7. Replace the keyboard (see [Replacing the Keyboard](#)).
8. Replace the LED cover (see [Replacing the LED Cover](#)).
9. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
10. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
11. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
12. Replace the modular drive (see [Replacing the Modular Drive](#)).
13. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
14. Follow the procedures in [After Working on Your Computer](#).

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Base Assembly

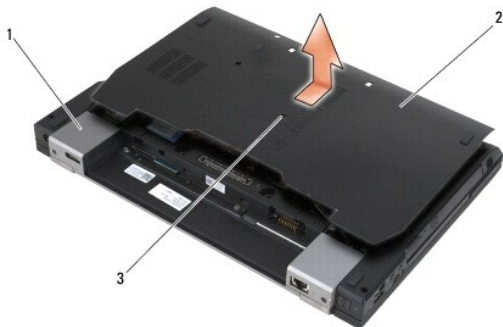
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- [Removing the Bottom of the Base Assembly](#)
- [Replacing the Bottom of the Base Assembly](#)
- [Removing the Base Assembly](#)
- [Replacing the Base Assembly](#)

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

Removing the Bottom of the Base Assembly

1. Follow the procedures in [Before Working on Your Computer](#).
2. Close the display and turn the computer upside down.
3. Loosen the captive screw.
4. Slide the bottom of the base assembly away from the hinge covers, and lift to remove the bottom of the base assembly.



1	hinges covers (2)	2	bottom of the base assembly
3	captive screw		

Replacing the Bottom of the Base Assembly

1. Slide the bottom of the base assembly into place.
 2. Tighten the captive screw.
 3. Follow the procedures in [After Working on Your Computer](#).
-

Removing the Base Assembly


1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the card in the WWAN/FCM card slot, if present (see [Removing a WWAN Card](#) or [Removing an FCM from the WWAN/FCM Slot](#)).
4. Remove the card from the WLAN/WiMax card slot, if present (see [Removing the WLAN/WiMax Card](#)).

5. Remove the hinge covers (see [Removing the Hinge Covers](#)).
 6. Remove the card from the WPAN/UWB/FCM card slot, if present (see [Removing a WPAN \(UWB/BT\) Card](#) or [Removing an FCM from the WPAN/UWB/FCM Slot](#)).
 7. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
 8. Remove the hard drive (see [Removing the Hard Drive](#)).
 9. Remove the modular drive (see [Removing the Modular Drive](#)).
 10. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
 11. Remove the LED cover (see [Removing the LED Cover](#)).
 12. Remove the keyboard (see [Removing the Keyboard](#)).
 13. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
 14. Remove the palm rest assembly (see [Removing the Palm Rest Assembly](#)).
 15. Remove the card cage (see [Removing the Card Cage](#)).
 16. Remove the coin-cell battery (see [Removing the Coin-Cell Battery](#)).
 17. Remove the system board (see [Removing the System Board Assembly](#)).
 18. Remove the modem (see [Removing the Modem](#)).
 19. Remove the RJ-11 modem connector (see [Removing the RJ-11 Modem Connector](#)).
 20. Remove the I/O card (see [Removing the I/O Card](#)).
-

Replacing the Base Assembly

1. Replace the I/O card (see [Replacing the I/O Card](#)).
2. Replace the RJ-11 modem connector (see [Replacing the RJ-11 Modem Connector](#)).
3. Replace the modem (see [Replacing the Modem](#)).
4. Replace the system board (see [Replacing the System Board Assembly](#)).
5. Replace the coin-cell battery (see [Replacing the Coin-Cell Battery](#)).
6. Replace the card cage (see [Replacing the Card Cage](#)).
7. Replace the palm rest assembly (see [Replacing the Palm Rest Assembly](#)).
8. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
9. Replace the keyboard (see [Replacing the Keyboard](#)).
10. Replace the LED cover (see [Replacing the LED Cover](#)).
11. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
12. Replace the modular drive (see [Replacing the Modular Drive](#)).
13. Replace the hard drive (see [Replacing the Hard Drive](#)).
14. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
15. Replace the card in the WPAN/UWB/FCM card slot, if applicable (see [Replacing a WPAN \(UWB/BT\) Card](#) or [Replacing an FCM](#)).

16. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
17. Replace the card from the WLAN/WiMax card slot, if applicable (see [Replacing the WLAN/WiMax Card](#)).
18. Replace the card from the WWAN/FCM card slot, if applicable (see [Replacing a WWAN Card](#) or [Replacing an FCM](#)).
19. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
20. Follow the procedures in [After Working on Your Computer](#).

 **NOTE:** If you use a BIOS update program disc to flash the BIOS, press <F12> before inserting the disc in order to set the computer to boot from the disc for one time only. Otherwise, you must enter the system setup program to change the default boot order.

21. Flash update the BIOS (see [Flashing the BIOS](#) for more information).
22. Enter the system setup program to update the BIOS on the new system board with the computer Service Tag. For information on the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

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Battery Latch Assembly

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- [Removing a Battery Latch Assembly](#)
- [Replacing the Battery Latch Assembly](#)


There are two battery latches, a left and a right, and each latch uses a unique latch assembly. The spring, screw, and release buttons are the same for the left and right battery latches.

The removing and replacing procedures are primarily the same for the right and the left battery latch. The differences are noted for the instructions that are different for the right and left battery latches.

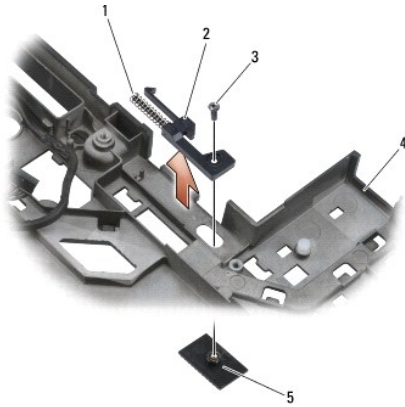
Removing a Battery Latch Assembly

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hard drive (see [Removing the Hard Drive](#)).
4. Remove the modular drive (see [Removing the Modular Drive](#)).
5. Remove the hinge covers (see [Removing the Hinge Covers](#)).
6. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
7. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
8. Remove the LED cover (see [Removing the LED Cover](#)).
9. Remove the keyboard (see [Removing the Keyboard](#)).
10. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
11. Remove the palm rest assembly (see [Removing the Palm Rest Assembly](#)).
12. Remove the card cage (see [Removing the Card Cage](#)).
13. Remove the system board (see [Removing the System Board Assembly](#)). Do not remove the wireless mini-cards, memory modules, or processor from the system board.
14. Remove the modem (see [Removing the Modem](#)).
15. Remove the RJ-11 modem connector (see [Removing the RJ-11 Modem Connector](#)).
16. Remove the I/O card (see [Removing the I/O Card](#)).
17. Remove the M2 x 3-mm screw from the alignment bracket, and remove the battery latch assembly.

 **NOTICE:** The spring is not secured to the alignment bracket and can be easily misplaced. When removing the battery latch assembly, place the spring in a secure location until the assembly is ready to be reinstalled.

18. Remove the spring from the alignment bracket and set it aside until the assembly is ready to be reinstalled.



1	spring	2	alignment bracket
3	M2 x 3-mm screws (2)	4	battery release button
5	base assembly		

Replacing the Battery Latch Assembly

⚠ CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Place the spring on the alignment bracket.
2. Place the battery release button underneath the base assembly.
For the right battery latch assembly, slide the alignment bracket to the left to align the button with the hole in the alignment bracket.
For the left battery latch assembly, slide the alignment bracket to the right to align the button with the hole in the alignment bracket.
3. Replace the M2 x 3-mm screw.

🔁 NOTICE: The battery release button is keyed to ensure proper alignment. If you feel resistance, check the alignment of the release button.

4. Replace the I/O card (see [Replacing the Battery Latch Assembly](#)).
5. Replace the RJ-11 modem connector (see [Replacing the RJ-11 Modem Connector](#)).
6. Replace the modem (see [Replacing the Modem](#)).
7. Replace the system board (see [Replacing the System Board Assembly](#)).
8. Replace the card cage (see [Replacing the Card Cage](#)).
9. Replace the palm rest assembly (see [Replacing the Palm Rest Assembly](#)).
10. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
11. Replace the keyboard (see [Replacing the Keyboard](#)).
12. Replace the LED cover (see [Replacing the LED Cover](#)).
13. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
14. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
15. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
16. Replace the modular drive (see [Replacing the Modular Drive](#)).

17. Replace the hard drive (see [Replacing the Hard Drive](#)).
18. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
19. Follow the procedures in [After Working on Your Computer](#).

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Working on Your Computer

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- [Recommended Tools](#)
- [Before Working on Your Computer](#)
- [After Working on Your Computer](#)

This document provides procedures for removing and installing the components in your computer. Unless otherwise noted, each procedure assumes that:

- 1 You have performed the steps in [Before Working on Your Computer](#).
- 1 You have read the safety information that shipped with your computer.

 **NOTE:** The color of your system and certain system components may appear differently than shown in this document.

Recommended Tools



The procedures in this document may require the following tools:


- 1 Small flat-blade screwdriver
 - 1 Phillips screwdriver
 - 1 Small plastic scribe
 - 1 Flash BIOS update (see the Dell Support website at support.dell.com)
-

Before Working on Your Computer

Use the following safety guidelines to help protect your computer from potential damage and to help ensure your own personal safety.

- ⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.
- ⚠ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.
- 🔌 **NOTICE:** To avoid electrostatic discharge, ground yourself by using a wrist grounding strap or by periodically touching an unpainted metal surface, such as a connector on the back of the computer.
- 🔌 **NOTICE:** Handle components and cards with care. Do not touch the components or contacts on a card. Hold a card by its edges or by its metal mounting bracket. Hold a component such as a processor by its edges, not by its pins.
- 🔌 **NOTICE:** When disconnecting a cable, pull on the cable's connector or on its strain-relief loop, not on the cable itself. For cable connectors with locking tabs, press inward on the locking tabs to release the connector. When connecting a cable, ensure that the connectors are correctly oriented and aligned to avoid damage to the connector and/or the connector's pins.

1. Ensure that the work surface is flat and clean to prevent the computer cover from being scratched.
2. Shut down your computer.
 - 1 In Windows XP, click **Start**→ **Shutdown**→ **Shutdown**.
 - 1 In Windows Vista, click **Start**  , click the arrow  icon, and then click **Shut Down** to turn off your computer.

 **NOTE:** Ensure that the computer is off and not in a power management mode. If you cannot shut down the computer using the operating system, press and hold the power button for 4 seconds.

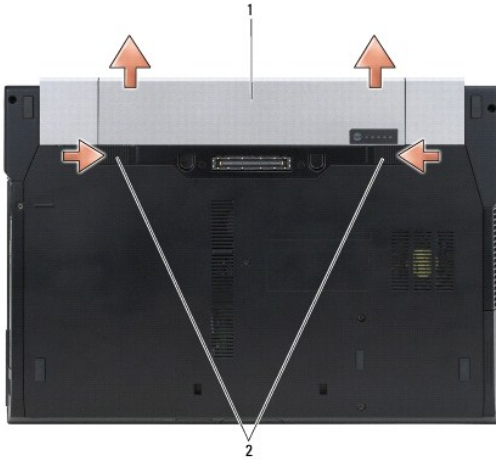
3. Disconnect your computer and all attached devices from their electrical outlets.

🔌 **NOTICE:** To disconnect a network cable, first unplug the cable from your computer, and then unplug it from the network wall jack.

4. Disconnect any telephone or network cables from the computer.

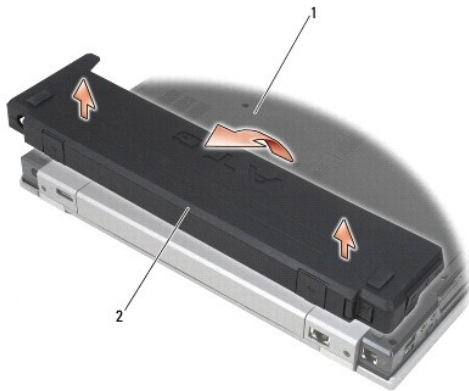
🔌 **NOTICE:** To help prevent damage to the system board, you must remove the battery from the battery bay before you service the computer.

5. Turn the computer upside down.
6. Slide the battery release latches toward each other to lock them in an open position.
7. Slide the battery out of the battery bay.



1	battery	2	battery release latches (2)
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8. Disconnect any external devices and remove any installed cards before working on your computer:
 - 1 To remove any installed cards, such as an ExpressCard, see the *Dell™ Technology Guide* on your computer or at support.dell.com.
 - 1 To undock from a docking station, see the *E-Port User's Guide* or the *E-Port Plus User's Guide* on support.dell.com.
 - 1 To remove a battery slice, see the documentation that shipped with your battery slice or on support.dell.com.
 - 1 To remove a cool slice, see the documentation that shipped with your cool slice or on support.dell.com.
 - 1 To remove a port cover from the E6400 ATG, lift up and ease the port cover away from the connectors along the back of the computer.



1	bottom of computer	2	port cover
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9. Turn the computer topside up, open the display, and press the power button to ground the system board.

After Working on Your Computer

After you have completed the replacement procedures, ensure you connect the external devices, cards, cables, etc. before turning on your computer.

NOTE: To avoid damage to the computer, use only the battery designed for this particular Dell computer. Do not use batteries designed for other Dell computers.

1. Connect any external devices, such as a port replicator, battery slice, or cool slice, and replace any cards, such as an ExpressCard.
 2. To replace a port cover from the E6400 ATG, fit the port cover into the connectors on the back of the computer.
 3. Connect any telephone or network cables to your computer.
 4. Replace the battery. Slide the battery into the battery bay until it clicks into place.
 5. Connect your computer and all attached devices to their electrical outlets.
 6. Turn on your computer.
-

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Flashing the BIOS

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- [Flashing the BIOS From a CD](#)
- [Flashing the BIOS From the Hard Drive](#)

If a BIOS-update program CD is provided with a new system board, flash the BIOS from the CD. If you do not have a BIOS-update program CD, flash the BIOS from the hard drive.

Flashing the BIOS From a CD

➡ **NOTICE:** Plug the AC adapter into a known good power source to prevent a loss of power. Failure to do so may cause system damage.

1. Ensure that the AC adapter is plugged in and that the main battery is installed properly.
2. Press <F12> before inserting the BIOS-update program CD so that you can set up the computer to boot from a CD for one time only. Otherwise, you must enter the system setup program to change the default boot order.
3. Insert the BIOS-update program CD, and turn on the computer.

➡ **NOTICE:** Do not interrupt this process once it begins. Doing so may cause system damage.

Follow the instructions that appear on the screen. The computer continues to boot and updates the new BIOS. When the flash update is complete, the computer will automatically reboot.

4. Remove the flash BIOS update program CD from the drive.
-

Flashing the BIOS From the Hard Drive

➡ **NOTICE:** Plug the AC adapter into a known good power source to prevent a loss of power. Failure to do so may cause system damage.

1. Ensure that the AC adapter is plugged in, the main battery is properly installed, and a network cable is attached.
 2. Turn on the computer.
 3. Locate the latest BIOS update file for your computer at support.dell.com.
 4. Click **Download Now** to download the file.
 5. If the **Export Compliance Disclaimer** window appears, click **Yes, I Accept this Agreement**.
The **File Download** window appears.
 6. Click **Save this program to disk**, and then click **OK**.
The **Save In** window appears.
 7. Click the down arrow to view the **Save In** menu, select **Desktop**, and then click **Save**.
The file downloads to your desktop.
 8. Click **Close** if the **Download Complete** window appears.
The file icon appears on your desktop and is titled the same as the downloaded BIOS update file.
 9. Double-click the file icon on the desktop and follow the instructions on the screen.
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Card Cage

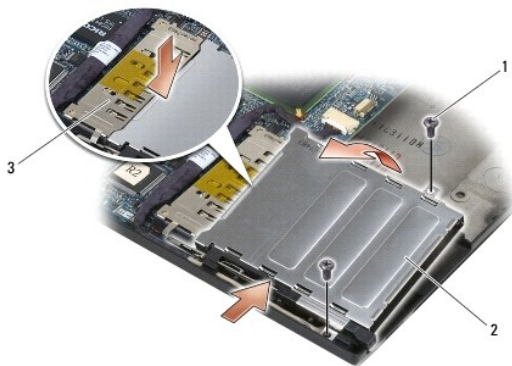
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- [Removing the Card Cage](#)
- [Replacing the Card Cage](#)

Removing the Card Cage

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the modular drive (see [Removing the Modular Drive](#)).
4. Remove the hinge covers (see [Removing the Hinge Covers](#)).
5. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
6. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
7. Remove the LED cover (see [Removing the LED Cover](#)).
8. Remove the keyboard (see [Removing the Keyboard](#)).
9. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
10. Remove the palm rest assembly ([Removing the Palm Rest Assembly](#)).
11. If a card is in the card cage, remove the card.
12. Remove the two M2 x 3 screws.
13. Press down on the connector-end of the card cage, then grasp each side of the card cage and push it towards the back of the laptop.
14. Pivot the card cage up to a 45-degree angle, then lift it up from the connector and laptop.

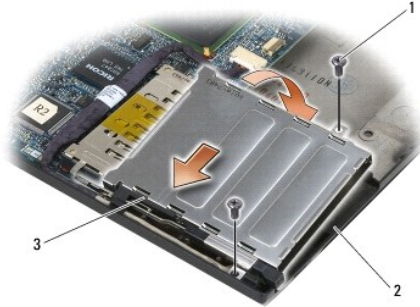


1	M2 x 3 screws (2)	2	card cage
3	connector		

Replacing the Card Cage

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Holding the card cage at a 45-degree angle, attach the front of the card cage to the base assembly, then lower the card cage into place.
2. Replace the two M2 x 3 screws.



1	M2 x 3 screws (2)	2	base assembly
3	front of card cage		

3. Replace the palm rest assembly ([Replacing the Palm Rest Assembly](#)).
4. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
5. Replace the keyboard (see [Replacing the Keyboard](#)).
6. Replace the LED cover (see [Replacing the LED Cover](#)).
7. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
8. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
9. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
10. Replace the modular drive (see [Replacing the Modular Drive](#)).
11. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
12. Follow the procedures in [After Working on Your Computer](#).

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Coin-Cell Battery

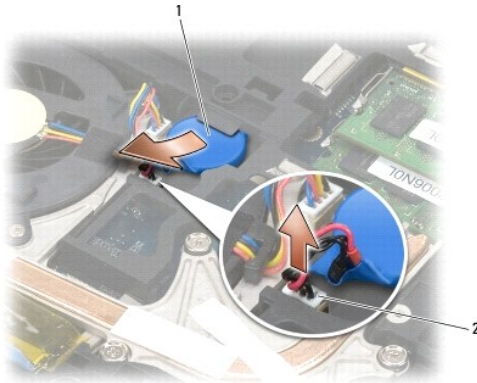
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- [Removing the Coin-Cell Battery](#)
- [Replacing the Coin-Cell Battery](#)

Removing the Coin-Cell Battery

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Pry up the coin-cell battery to release the double-stick adhesive tape on the bottom of the coin-cell battery, then lift it out of the computer.
4. Disconnect the coin-cell battery cable from the system board.



1	coin-cell battery	2	coin-cell battery cable
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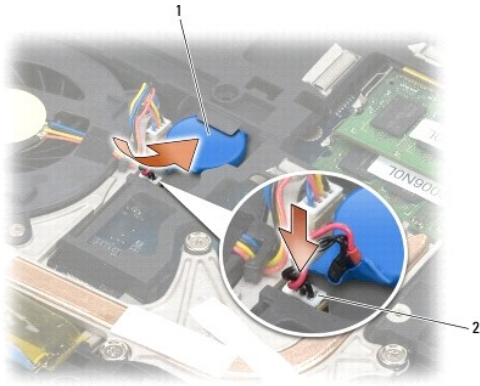
Replacing the Coin-Cell Battery

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Connect the coin-cell battery cable to the system board.
2. Insert the coin-cell battery into the computer:

If you are installing the same coin-cell battery you removed, slide the battery under the tab, then press down to seal the tape on bottom.

If you are installing a new coin-cell battery, first remove the adhesive backing paper from the coin-cell battery. Slide the battery under the tab, then press down to seal the tape on bottom.



1	coin-cell battery	2	coin-cell battery cable
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3. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
4. Follow the procedures in [After Working on Your Computer](#).

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Processor Module

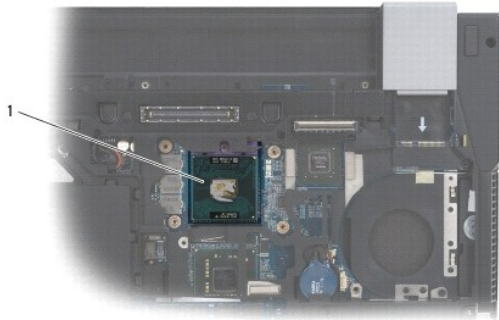
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- [Removing the Processor Module](#)
- [Replacing the Processor Module](#)

Removing the Processor Module

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the computer (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the processor heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).



1	processor module		
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NOTICE: To avoid damage to the processor, hold the screwdriver so that it is perpendicular to the processor when turning the cam screw.

4. To loosen the ZIF socket, use a small, flat-blade screwdriver and rotate the ZIF-socket cam screw counterclockwise until it comes to the cam stop.



1	ZIF socket	2	ZIF-socket cam screw
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NOTICE: To ensure maximum cooling for the processor, do not touch the heat transfer areas on the processor heatsink assembly. The oils in your skin can reduce the heat transfer capability of the thermal pads.

➡ **NOTICE:** When removing the processor module, pull the module straight up. Be careful not to bend the pins on the processor module.

5. Lift the processor module from the ZIF socket.

Replacing the Processor Module

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

➡ **NOTICE:** Do not touch the processor die. Press and hold the processor down on the substrate on which the die is mounted while turning the cam screw to prevent intermittent contact between the cam screw and processor.

➡ **NOTICE:** Ensure that the cam lock is in the fully open position before seating the processor module. Seating the processor module properly in the ZIF socket does not require force. A processor module that is not properly seated can result in an intermittent connection or permanent damage to the microprocessor and ZIF socket.

🔧 **NOTE:** If a new processor is installed, you will receive a new heatsink assembly, which will include an affixed thermal pad, or you will receive a new thermal pad along with a tech sheet to illustrate proper installation.

1. Align the pin-1 corner of the processor module with the pin-1 corner of the ZIF socket, then insert the processor module.

🔧 **NOTE:** The pin-1 corner of the processor module has a triangle that aligns with the triangle on the pin-1 corner of the ZIF socket.

When the processor module is properly seated, all four corners are aligned at the same height. If one or more corners of the module are higher than the others, the module is not seated properly.



1	ZIF socket	2	pin-1 corner
3	ZIF-socket cam screw		

➡ **NOTICE:** To avoid damage to the processor, hold the screwdriver so that it is perpendicular to the processor when turning the cam screw.

2. Tighten the ZIF socket by turning the cam screw clockwise to secure the processor module to the system board.
3. Replace the processor heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
4. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
5. Follow the procedures in [After Working on Your Computer](#).

Processor Heatsink Assembly

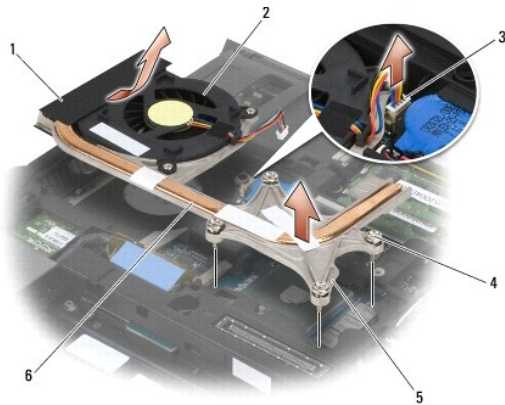
Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Processor Heatsink Assembly](#)
- [Replacing the Processor Heatsink Assembly](#)

Removing the Processor Heatsink Assembly

⚠ CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Disconnect the fan cable from the system board.
4. In sequential order, loosen the four captive screws that secure the processor heatsink assembly to the system board.
5. Carefully lift the screw-end of the assembly up at an angle.
6. Remove the vent-end of the assembly out of the computer.



1	vent-end of assembly	2	fan
3	fan cable	4	captive screws (4)
5	screw-end of assembly	6	processor heatsink assembly

Replacing the Processor Heatsink Assembly

⚠ CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Place the vent-end of the assembly into the computer at an angle, then connect the fan cable to the system board, and set the screw-end of the assembly in place.
2. Align the four captive screws on the processor heatsink assembly with the screw holes on the system board.
3. In sequential order, tighten the four captive screws to secure the processor heatsink assembly to the system board.
4. Connect the fan cable to the system board.
5. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).

6. Follow the procedures in [After Working on Your Computer](#).

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I/O Card

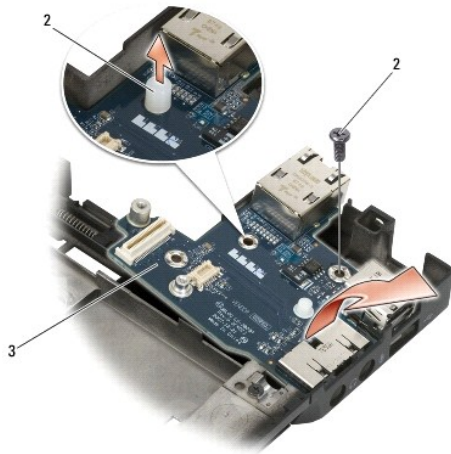
Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing the I/O Card](#)
 - [Replacing the I/O Card](#)
-

Removing the I/O Card

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hard drive (see [Removing the Hard Drive](#)).
4. Remove the modular drive (see [Removing the Modular Drive](#)).
5. Remove the hinge covers (see [Removing the Hinge Covers](#)).
6. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
7. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
8. Remove the LED cover (see [Removing the LED Cover](#)).
9. Remove the keyboard (see [Removing the Keyboard](#)).
10. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
11. Remove the palm rest assembly (see [Removing the Palm Rest Assembly](#)).
12. Remove the card cage (see [Removing the Card Cage](#)).
13. Remove the system board (see [Removing the System Board Assembly](#)). Do not remove the wireless mini-cards, memory modules, or processor from the system board.
14. Remove the modem (see [Removing the Modem](#)).
15. Remove the RJ-11 modem connector (see [Removing the RJ-11 Modem Connector](#)).
16. Remove the M2 x 3-mm screw from the I/O card.
17. Pull out the large plastic plug from the I/O card.
18. Remove the I/O card.



1	plastic plug	2	M2 x 3-mm screw
3	I/O card		

Replacing the I/O Card

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Place the I/O card in the base assembly.
 2. Replace the M2 x 3-mm screw to secure the I/O card to the base assembly.
 3. Replace the plastic plug.
 4. Replace the RJ-11 modem connector (see [Replacing the RJ-11 Modem Connector](#)).
 5. Replace the modem (see [Replacing the Modem](#)).
 6. Replace the system board (see [Replacing the System Board Assembly](#)).
 7. Replace the card cage (see [Replacing the Card Cage](#)).
 8. Replace the palm rest assembly (see [Replacing the Palm Rest Assembly](#)).
 9. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
 10. Replace the keyboard (see [Replacing the Keyboard](#)).
 11. Replace the LED cover (see [Replacing the LED Cover](#)).
 12. Replace the display assembly (see [Replacing the Display Assembly \(F6400 and M2400\)](#) or [Replacing the Display Assembly \(F6400 ATG\)](#)).
 13. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
 14. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
 15. Replace the modular drive (see [Replacing the Modular Drive](#)).
 16. Replace the hard drive (see [Replacing the Hard Drive](#)).
 17. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
 18. Follow the procedures in [After Working on Your Computer](#).
-

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Display Assembly

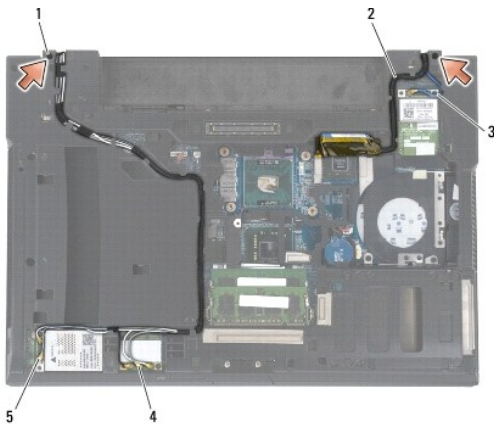
Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Display Assembly \(E6400 and M2400\)](#)
- [Replacing the Display Assembly \(E6400 and M2400\)](#)
- [Removing the Display Assembly \(E6400 ATG\)](#)
- [Replacing the Display Assembly \(E6400 ATG\)](#)
- [Removing the Display Bezel \(E6400 and M2400\)](#)
- [Replacing the Display Bezel \(E6400 and M2400\)](#)
- [Removing the Display Bezel \(E6400 ATG\)](#)
- [Replacing the Display Bezel \(E6400 ATG\)](#)
- [Removing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#)
- [Replacing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#)
- [Removing the LED Display Panel and Brackets \(E6400 and M2400\)](#)
- [Replacing the LED Display Panel and Brackets \(E6400 and M2400\)](#)
- [Removing the Display Panel and Brackets \(E6400 ATG\)](#)
- [Replacing the Display Panel and Brackets \(E6400 ATG\)](#)
- [Removing the Display Inverter \(E6400 and M2400\)](#)
- [Replacing the Display Inverter \(E6400 and M2400\)](#)
- [Removing the Display Hinges \(E6400 and M2400\)](#)
- [Replacing the Display Hinges \(E6400 and M2400\)](#)
- [Removing the Display Hinges \(E6400 ATG\)](#)
- [Replacing the Display Hinges \(E6400 ATG\)](#)
- [Removing the Microphone Board](#)
- [Replacing the Microphone Board](#)
- [Removing the Camera and Microphone Assembly](#)
- [Replacing the Camera and Microphone Assembly](#)
- [Removing the Latch Hook Assembly](#)
- [Replacing the Latch Hook Assembly](#)
- [Removing the Display Cover](#)
- [Replacing the Display Cover](#)

Removing the Display Assembly (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Disconnect and unrout the display cable and the wireless cables (WLAN, WWAN, and WPAN). Position all cables to the rear of the laptop after unrouting.
5. Remove the M2.5 x 5-mm screw from each hinge.



1	M2.5 x 5-mm screws (2)	2	display cable
3	WPAN cable	4	WLAN cable
5	WWAN cable		

6. Turn the computer topside up.
7. Open the display to 90 degrees and lift the display assembly off the base assembly.



1	display assembly	2	base assembly
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Replacing the Display Assembly (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

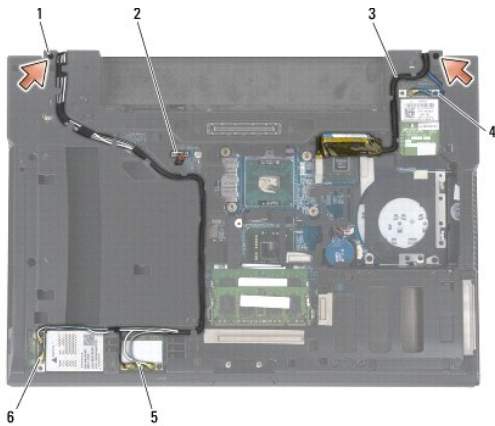
1. Position the cables on the display assembly away from the base assembly.
2. Align the display hinges with the holes in the base of the computer, and lower the display into place.
3. Close the display and turn the computer upside down.
4. Route the display cable and wireless (WLAN, WWAN, and WPAN) cables. Fit the cables under each tab in their respective routing channel, including the tabs on the back of the base assembly.
5. Depending on the cards in your computer configuration, connect the antenna cables to their respective card:
 - For WWAN, see [Replacing a WWAN Card](#).
 - For WPAN, see [Replacing a WPAN \(UWB/BT\) Card](#).
 - For WLAN, see [Replacing the WLAN/WiMax Card](#).Place any unused antenna cables in the base assembly cable holders next to the card slot.
6. Connect the display cable to the display cable connector on the system board.
7. Replace the two M2.5 x 5-mm screws on the hinges.
8. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
9. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
10. Follow the procedures in [After Working on Your Computer](#).

Removing the Display Assembly (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

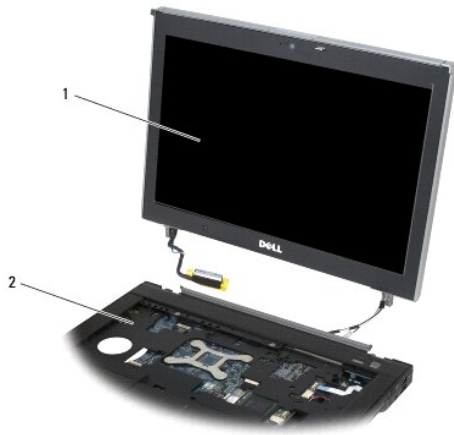
1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).

4. Disconnect and unrout the display cable, touch screen cable, and the wireless cables (WLAN, WWAN, and WPAN). Position all cables to the rear of the laptop after unrouting.
5. Remove the two M2.5 x 5-mm screws from the hinges.



1	M2.5 x 5-mm screws (2)	2	touch screen cable
3	display cable	4	WPAN cable
5	WLAN cable	5	WWAN cable

6. Turn the computer topside up.
7. Open the display to 90 degrees and lift the display assembly off the base assembly.



1	display assembly	2	base assembly
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Replacing the Display Assembly (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Position the cables on the display assembly away from the base assembly.
2. Align the display hinges with the holes in the base of the computer, and lower the display into place.
3. Close the display and turn the computer upside down.
4. Route the display cable, touch screen cable, and wireless (WLAN, WWAN, and WPAN) cables. Fit the cables under each tab in their respective routing

channel, including the tabs on the back of the base assembly.

5. Depending on the cards in your computer configuration, connect the antenna cables to their respective card:

For WWAN, see [Replacing a WWAN Card](#).

For WPAN, see [Replacing a WPAN \(UWB/BT\) Card](#).

For WLAN, see [Replacing the WLAN/WiMax Card](#).


Place any unused antenna cables in the base assembly cable holders next to the card slot.

6. Connect the display cable to the display cable connector on the system board.
7. Connect the touch screen cable to the touch screen connector on the system board.
8. Replace the two M2.5 x 5-mm screws on the hinges.
9. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
10. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
11. Follow the procedures in [After Working on Your Computer](#).

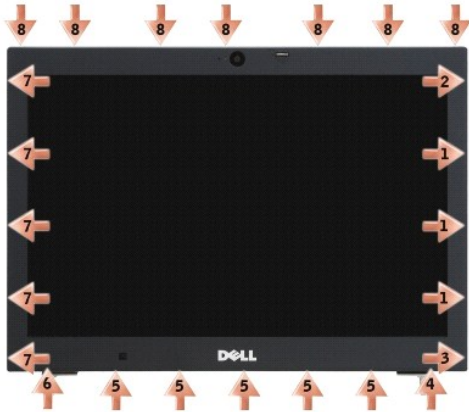
Removing the Display Bezel (E6400 and M2400)

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

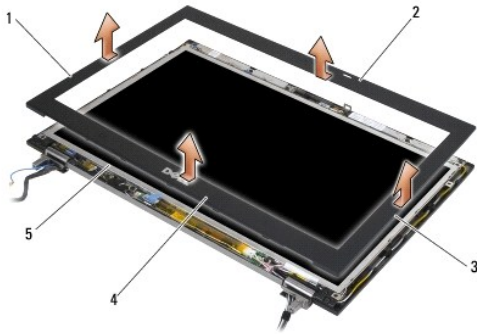
1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#)).

 **NOTICE:** Removal of the bezel from the display requires extreme care to avoid damage to the bezel. Special attention is required for the corners, especially for the bezels used with the LED display panels. Follow the numbered arrows in the following illustration for the correct sequence for releasing the bezel snaps.

5. Starting with the middle of the right side of the bezel, push the bezel out or away from the display panel, and then pull up on the bezel to release the side bezel snaps. See the arrows labeled "1" in the following illustration.
6. For the top right corner of the bezel, push out to release the corner bezel snap. See the arrow labeled "2" in the following illustration.
7. For the lower right corner, push out with force, then gently pull up to release the corner bezel snap. See the arrows labeled "3" in the following illustration.
8. For the bottom of the bezel, push in toward the display panel starting with the lower right corner snap, then the middle bottom snaps, and then the lower left corner snap. See the arrows labeled "4" through "6" in the following illustration.
9. For the left side of the bezel, push the bezel out or away from the middle of the display panel, then pull up on the bezel to release the side and corner bezel snaps. See the arrows labeled "7" in the following illustration.
10. For the top of the bezel, push in toward the display panel to release the snaps along the top of the bezel. See the arrows labeled "8" in the following illustration.



11. Once all snaps are released, lift the bezel from the display assembly.

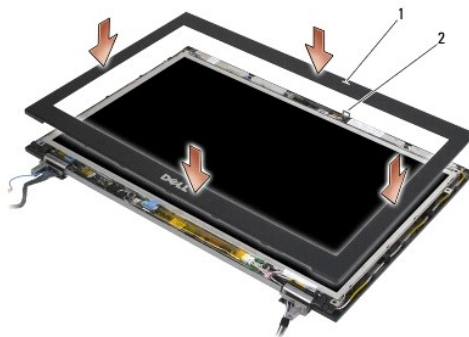


1	right side of display bezel	2	top of display bezel
3	left side of display bezel	4	bottom of display bezel
5	display panel		

Replacing the Display Bezel (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Align the latch hook on the display panel with the small rectangular opening on the display bezel.



1	opening on display bezel	2	latch hook on display panel
---	--------------------------	---	-----------------------------

2. Simultaneously push in on the right and left sides of the bezel to engage the side bezel snaps.

3. Simultaneously pull out on the top and bottom of the bezel to engage the top and bottom bezel snaps.
4. Gently snap the bezel into place to secure it to the display assembly.
5. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#)).
6. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
7. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
8. Follow the procedures in [After Working on Your Computer](#).

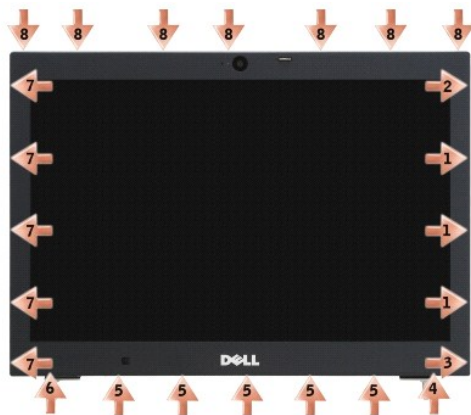
Removing the Display Bezel (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

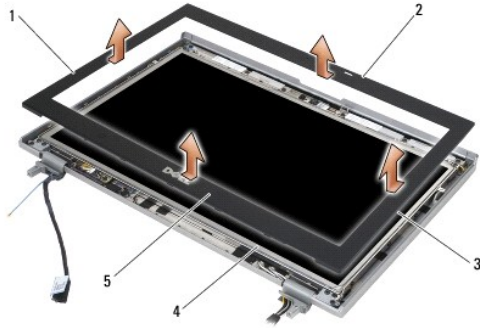
1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 ATG\)](#)).

NOTICE: Removal of the bezel from the display requires extreme care to avoid damage to the bezel. Special attention is required for the corners, especially for the bezels used with the LED display panels. Follow the numbered arrows in the following illustration for the correct sequence for releasing the bezel snaps.

5. Starting with the middle of the right side of the bezel, push the bezel out or away from the display panel, and then pull up on the bezel to release the side bezel snaps. See the arrows labeled "1" in the following illustration.
6. For the top right corner of the bezel, push out to release the corner bezel snap. See the arrow labeled "2" in the following illustration.
7. For the lower right corner, push out with force, then gently pull up to release the corner bezel snap. See the arrows labeled "3" in the following illustration.
8. For the bottom of the bezel, push in toward the display panel starting with the lower right corner snap, then the middle bottom snaps, and then the lower left corner snap. See the arrows labeled "4" through "6" in the following illustration.
9. For the left side of the bezel, push the bezel out or away from the middle of the display panel, then pull up on the bezel to release the side and corner bezel snaps. See the arrows labeled "7" in the following illustration.
10. For the top of the bezel, push in toward the display panel to release the snaps along the top of the bezel. See the arrows labeled "8" in the following illustration.



11. Once all snaps are released, lift the bezel from the display assembly.

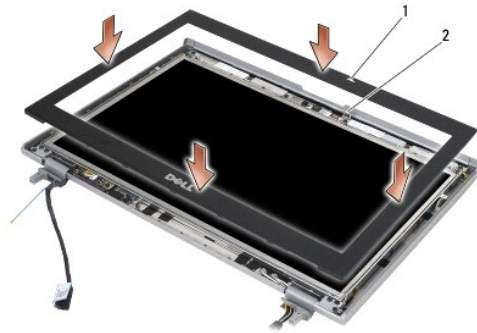


1	right side of display bezel	2	top of display bezel
3	left side of display bezel	4	display panel
5	bottom of display bezel		

Replacing the Display Bezel (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Align the latch hook on the display panel with the small rectangular opening on the display bezel.



1	opening on display bezel	2	latch hook on display panel
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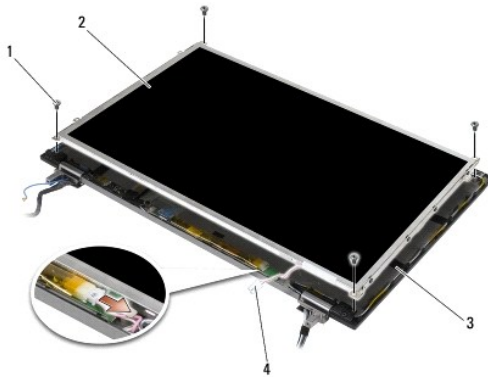
2. Simultaneously push in on the right and left sides of the bezel to engage the side bezel snaps.
3. Simultaneously pull out on the top and bottom of the bezel to engage the top and bottom bezel snaps.
4. Gently snap the bezel into place to secure it to the display assembly.
5. Replace the display assembly (see [Replacing the Display Assembly \(E6400 ATG\)](#)).
6. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
7. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
8. Follow the procedures in [After Working on Your Computer](#).

Removing the CCFL Display Panel and Brackets (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

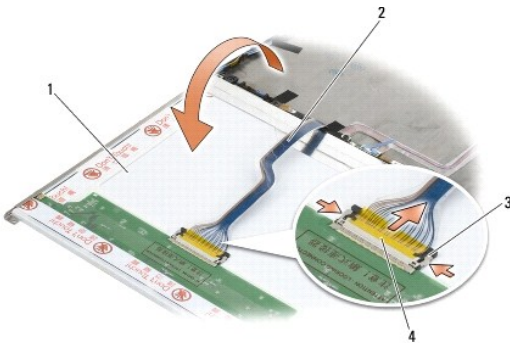
1. Follow the instructions in [Before Working on Your Computer](#).

2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#)).
6. Remove the four M2.5 x 5-mm screws from the display panel.
7. Lift the display panel out of the display cover and carefully lay the display panel flat on your workspace. Be careful to avoid damaging the display panel with the hinges and cables on the display cover.
8. Disconnect the inverter backlight cable from the inverter.



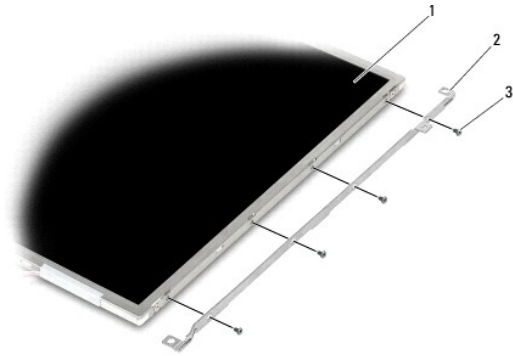
1	M2.5 x 5-mm screws (4)	2	display panel
3	display cover	4	inverter backlight cable

9. Disconnect the display cable. Squeeze the release tabs together, then pull the cable out of the connector.



1	underside of display panel	2	display cable
3	connector release tabs	4	display cable connector

10. Remove four M2 x 3-mm screws from the right bracket and four M2 x 3- mm screws from the left bracket.



1	display panel	2	brackets (2)
3	M2 x 3-mm screws (8)		

Replacing the CCFL Display Panel and Brackets (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

NOTE: The brackets are labeled "L" (left) and "R" (right).

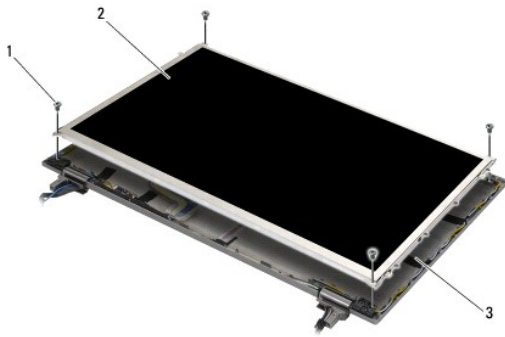
1. Replace the four M2 x 3-mm screws on the right bracket and the four M2 x 3-mm screws on the left bracket.
2. Place the display panel upside down on your workspace in front of the display cover.
3. Connect the backlight cable to the inverter.
4. Connect the display cable to the connector on the back of the display panel.
5. Place the display panel in display cover. Use the alignment posts in the display cover to align each bracket.
6. Replace the four M2.5 x 5-mm screws that secure the display panel to the display cover.
7. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#)).
8. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#)).
9. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
10. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
11. Follow the procedures in [After Working on Your Computer](#).

Removing the LED Display Panel and Brackets (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#)).

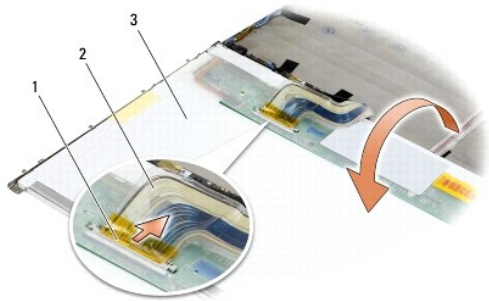
6. Remove the four M2.5 x 5-mm screws from the display panel.



1	M2.5 x 5-mm screws (4)	2	display panel
3	display cover		

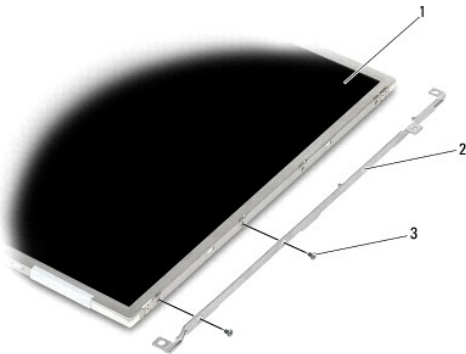
7. Lift the display panel out of the display cover and carefully lay the display panel flat on your workspace. Be careful to avoid damaging the display panel with the hinges and cables on the display cover.

8. Use the pull tab to disconnect the display cable.



1	display cable connector	2	display cable
3	underside of display panel		

9. Remove two M2 x 3-mm screws from the right bracket and two M2 x 3-mm screws from the left bracket.



1	display panel	2	brackets (2)
3	M2 x 3-mm screws (4)		

Replacing the LED Display Panel and Brackets (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

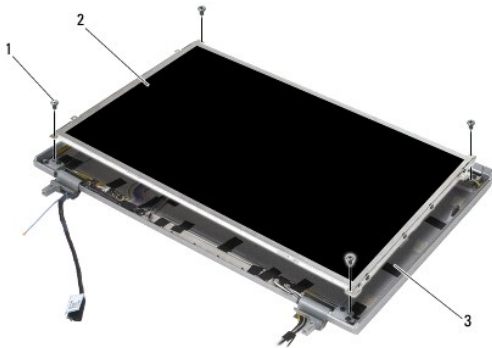
NOTE: The brackets are labeled "L" (left) and "R" (right).

1. Replace the two M2 x 3-mm screws on the right bracket and the two M2 x 3-mm screws on the left bracket.
2. Connect the display cable to the connector on the back of the display panel.
3. Route the display cable around the notch on the display cover and set the display panel in place.
4. Replace the four M2.5 x 5-mm screws that secure the display panel to the display cover.
5. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#)).
6. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#)).
7. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
8. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
9. Follow the procedures in [After Working on Your Computer](#).

Removing the Display Panel and Brackets (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 ATG\)](#)).
6. Remove the four M2.5 x 5-mm screws from the display panel.



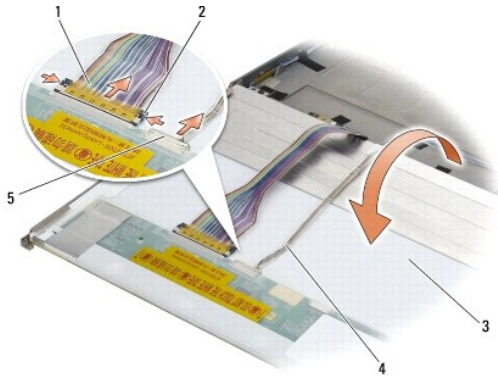
1	M2.5 x 5-mm screws (4)	2	display panel
3	display cover		

7. Lift the display panel out of the display cover and lay the display panel flat on your workspace.

NOTE: Touch screen display panels include a second cable (touch screen cable) to attach to a touch screen display panel. For non-touch screen display panels, leave the touch screen cable taped to the display cover.

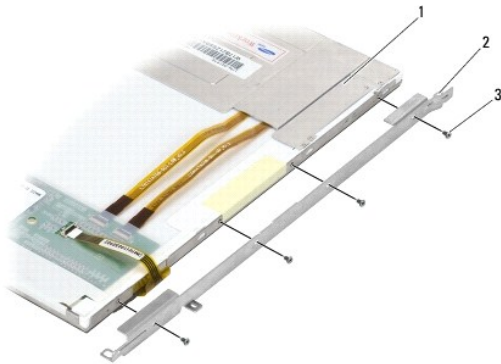
8. Disconnect the display cable. Squeeze the release tabs together, then pull the cable out of the connector.

9. For touch screen display panels, disconnect the touch screen cable.



1	display cable	2	display connector release tabs
3	underside of display panel	4	touch screen cable (touch screen display panels only)
5	touch screen cable connector (touch screen display panels only)		

10. Remove four M2 x 3-mm screws from the right bracket and four M2 x 3-mm screws from the left bracket.



1	display panel	2	bracket
3	M2 x 3-mm screws (8)		

Replacing the Display Panel and Brackets (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

NOTICE: On touch screen display panels, use care when installing the brackets. There is a cable that wraps around the side of the touch screen display panel, and the bracket is installed on top of the cable.

NOTE: The brackets are labeled "L" (left) and "R" (right).

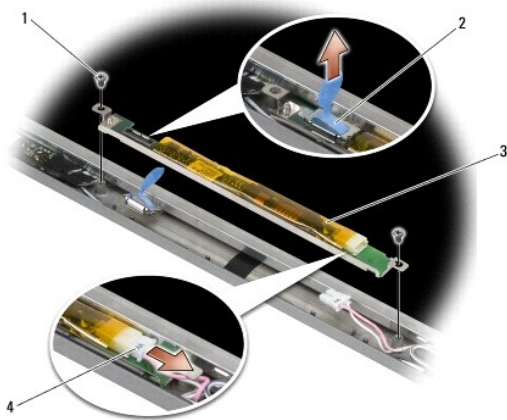
1. Replace the four M2 x 3-mm screws on the right display panel bracket and the four M2 x 3-mm screws on the left display panel bracket.
2. Place the display panel upside down on your workspace in front of the display cover.
3. Connect the display cable to the connector on the back of the display panel.
4. For touch screen panels, connect the touch screen cable to the connector on the back of the display panel.
5. Place the display panel in display cover. Use the alignment posts in the display cover to align each bracket.
6. Replace the four M2.5 x 5-mm screws that secure the display panel to the display cover.

7. Replace the display bezel (see [Replacing the Display Bezel \(E6400 ATG\)](#)).
 8. Replace the display assembly (see [Replacing the Display Assembly \(E6400 ATG\)](#)).
 9. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
 10. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
 11. Follow the procedures in [After Working on Your Computer](#).
-

Removing the Display Inverter (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#)).
6. Remove the two M2 x 3-mm screws from the display inverter.
7. Disconnect the two display inverter connectors.
8. Lift the display inverter out of the display cover.



1	M2 x 3-mm screws (2)	2	display inverter connector
3	display inverter	4	display inverter connector

Replacing the Display Inverter (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Connect the two display inverter connectors to the display inverter.
2. Replace the two M2 x 3-mm screws securing the display inverter.
3. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#)).

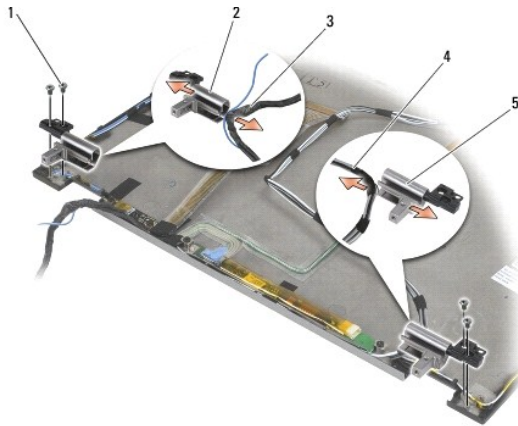
4. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#)).
5. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
6. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
7. Follow the procedures in [After Working on Your Computer](#).

Removing the Display Hinges (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

NOTE: The display hinge panels are labeled "L" (left) and "R" (right).

1. Follow the instructions in [Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#)).
6. Remove the display panel (see [Removing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#) or [Removing the LED Display Panel and Brackets \(E6400 and M2400\)](#)).
7. Remove the two M2.5 x 5-mm screws from the right hinge and the two M2.5 x 5-mm screws from the left hinge.
8. Unthread the cables from each hinge and remove the hinge.



1	M2.5 x 5-mm screws (4)	2	left hinge
3	cables in left hinge	4	cables in right hinge
5	right hinge		

Replacing the Display Hinges (E6400 and M2400)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

NOTE: The display hinge panels are labeled "L" (left) and "R" (right).

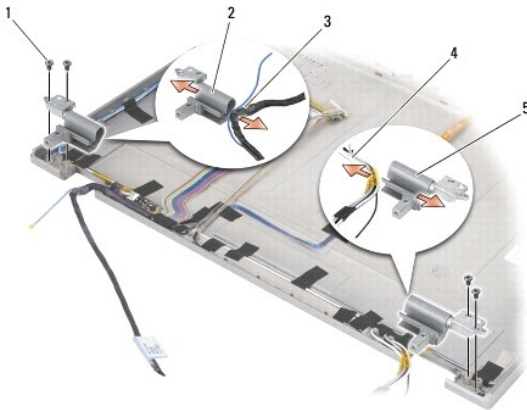
1. Thread the cables into each hinge, then slide the hinge onto the display cover. Use the alignment pins on the display cover to place each hinge.
2. Replace the two M2.5 x 5-mm screws on the right hinge and the two M2.5 x 5-mm screws on the left hinge.

3. Replace the display panel (see [Replacing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#) or [Replacing the LED Display Panel and Brackets \(E6400 and M2400\)](#)).
4. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#)).
5. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#)).
6. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
7. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
8. Follow the procedures in [After Working on Your Computer](#).

Removing the Display Hinges (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 ATG\)](#)).
6. Remove the display panel (see [Removing the Display Panel and Brackets \(E6400 ATG\)](#)).
7. Remove the two M2.5 x 5-mm screws from the right hinge and the two M2.5 x 5-mm screws from the left hinge.
8. Unthread the cables from each hinge and remove the hinge.



1	M2.5 x 5-mm screw (4)	2	left hinge
3	cables in left hinge	4	cables in right hinge
5	right hinge		

Replacing the Display Hinges (E6400 ATG)

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

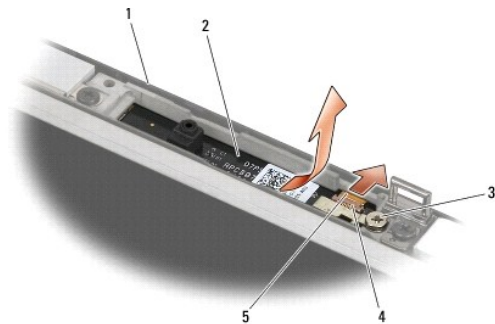
NOTE: The display hinge panels are labeled "L" (left) and "R" (right).

1. Thread the cables into each hinge, then slide the hinge onto the display cover. Use the alignment pins on the display cover to place each hinge.
2. Replace the two M2.5 x 5-mm screws on the right hinge and the two M2.5 x 5-mm screws on the left hinge.
3. Replace the display panel (see [Replacing the Display Panel and Brackets \(E6400 ATG\)](#)).
4. Replace the display bezel (see [Replacing the Display Bezel \(E6400 ATG\)](#)).
5. Replace the display assembly (see [Replacing the Display Assembly \(E6400 ATG\)](#)).
6. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
7. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
8. Follow the procedures in [After Working on Your Computer](#).

Removing the Microphone Board

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#) or [Removing the Display Bezel \(E6400 ATG\)](#)).
6. Lift the small connector lever on the microphone cable.
7. Loosen the captive screw, and carefully lift the microphone board up at an angle and disconnect the microphone cable.

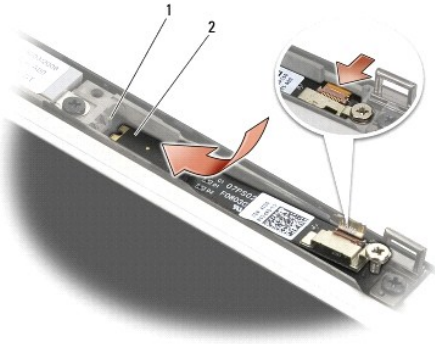


1	display cover	2	microphone board
3	captive screw	4	connector lever
5	microphone cable		

Replacing the Microphone Board

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Slide the cable connector of the microphone cable into the connector on the microphone board.
2. Close the lever on the connector on the microphone board.
3. Angle in and align the microphone board with the notch on the display cover.



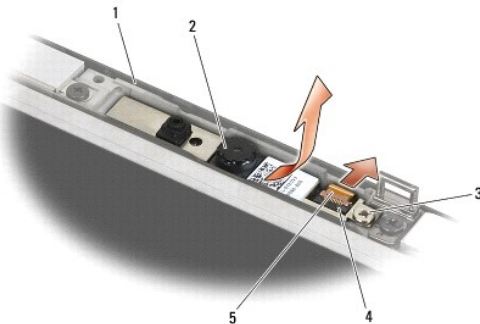
1	notch on display cover	2	microphone board
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4. Tighten the M2 x 3-mm screw that secures the microphone board to the display cover.
5. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
6. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
7. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
8. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
9. Follow the procedures in [After Working on Your Computer](#).

Removing the Camera and Microphone Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#) or [Removing the Display Bezel \(E6400 ATG\)](#)).
6. Lift the small connector lever on the camera/microphone cable.
7. Loosen the captive screw, and carefully lift the camera/microphone assembly up at an angle and disconnect the camera/microphone cable.



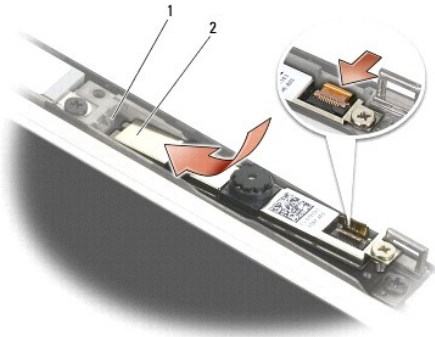
1	display cover	2	camera/microphone assembly
3	captive screw	4	connector lever

5	camera/microphone cable	
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Replacing the Camera and Microphone Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Slide the cable connector of the camera/microphone cable into the connector on the camera/microphone assembly.
2. Close the lever on the connector on the camera/microphone assembly.
3. Angle in and align the camera/microphone assembly with the notch on the display cover.



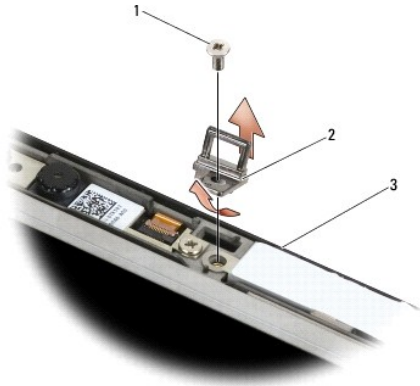
1	camera/microphone assembly	2	notch on display cover
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4. Tighten the M2 x 3-mm screw that secures the camera/microphone assembly to the display cover.
5. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
6. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
7. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
8. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
9. Follow the procedures in [After Working on Your Computer](#).

Removing the Latch Hook Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#) or [Removing the Display Bezel \(E6400 ATG\)](#)).
6. Remove the M2.5 x 5-mm screw, and angle the latch hook assembly out of the display cover.



1	M2.5 x 5-mm screw	2	latch hook assembly
3	display cover		

Replacing the Latch Hook Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Angle the latch hook into the display cover.
2. Replace the M2.5 x 5-mm screw that secures the latch hook assembly to the display cover.
3. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
4. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
5. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
6. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
7. Follow the procedures in [After Working on Your Computer](#).

Removing the Display Cover

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hinge covers (see [Removing the Hinge Covers](#)).
4. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
5. Remove the display bezel (see [Removing the Display Bezel \(E6400 and M2400\)](#) or [Removing the Display Bezel \(E6400 ATG\)](#)).

NOTE: It is not necessary to remove the brackets from the display panels in the next step.

6. Remove the display panel from the display cover (see [Removing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#), [Removing the LED Display Panel and Brackets \(E6400 and M2400\)](#) or [Removing the Display Panel and Brackets \(E6400 ATG\)](#)).

Replacing the Display Cover

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Remove the tape from the cables that are taped to the display cover.
2. Replace the display panel (see [Replacing the CCFL Display Panel and Brackets \(E6400 and M2400\)](#), [Replacing the LED Display Panel and Brackets \(E6400 and M2400\)](#) or [Replacing the Display Panel and Brackets \(E6400 ATG\)](#)).
3. Replace the display bezel (see [Replacing the Display Bezel \(E6400 and M2400\)](#) or [Replacing the Display Bezel \(E6400 ATG\)](#)).
4. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
5. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
6. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
7. Follow the procedures in [After Working on Your Computer](#).

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Fan

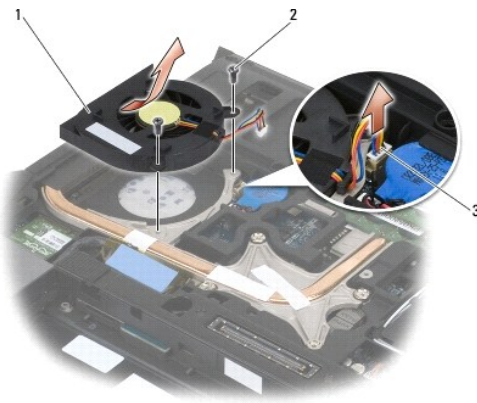
Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Fan](#)
- [Replacing the Fan](#)

Removing the Fan

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the two M2.5 x 5-mm screws that secure the fan to the processor heatsink assembly.
4. Disconnect the fan cable from the system board.
5. Lift the fan up at a 45-degree angle, and pull it away from the flap on the processor heatsink assembly to remove it.



1	fan	2	M2.5 x 5-mm screws (2)
3	fan cable		

Replacing the Fan

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Lift the flap on the heatsink assembly and insert the fan at an angle.
 2. Align the screws holes in the fan with the screw holes in the processor heatsink assembly.
 3. Replace the two M2.5 x 5-mm screws to secure the fan to the processor heatsink assembly.
 4. Connect the fan cable to the system board.
 5. Replace the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
 6. Follow the procedures in [After Working on Your Computer](#).
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FCM

Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing an FCM from the WWAN/FCM Slot](#)
- [Removing an FCM from the WPAN/UWB/FCM Slot](#)
- [Replacing an FCM](#)

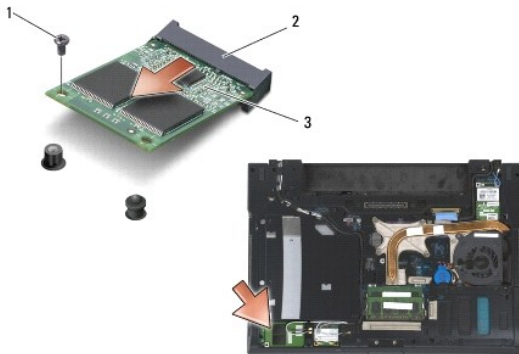
CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

The FCM is also known as Intel® Turbo Memory and the Intel Flash Cache Logic Chip Mini-card. You can install an FCM in either the WWAN/FCM card connector or the WPAN/UWB/FCM card connector.

NOTE: This module is only compatible with the Microsoft® Windows Vista® operating system.

Removing an FCM from the WWAN/FCM Slot

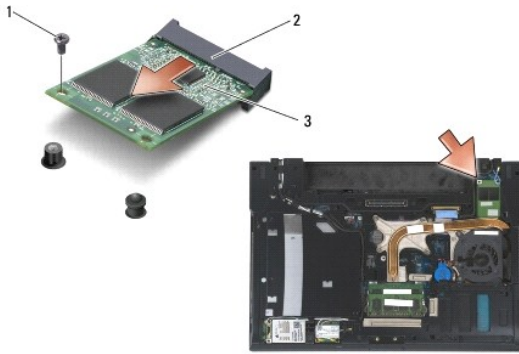
1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the M2 x 3-mm screw. The FCM pops up at a 45-degree angle.
4. Slide the FCM out of the card connector on the system board.



1	M2 x 3-mm screw	2	card connector
3	FCM		

Removing an FCM from the WPAN/UWB/FCM Slot

1. Follow the procedures in [Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the M2.5 x 5-mm screw from the left hinge cover, and slide it forward then lift to remove it.
4. Remove the M2 x 3-mm screw. The FCM pops up at a 45-degree angle.
5. Slide the FCM out of the card connector on the system.



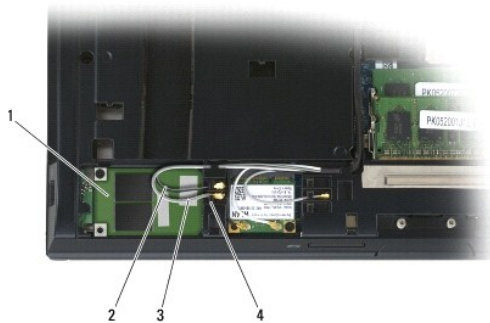
1	M2 x 3-mm screw	2	card connector
3	FCM		

Replacing an FCM

- ➔ **NOTICE:** When installing this module, ensure that the antenna cables are not under the card. Place the antenna cables in the holder next to the module. Installing the module on top of these antenna cables may cause damage to your computer.
- ➔ **NOTICE:** The connectors are keyed to ensure correct insertion. If you feel resistance, check the connectors on the module and on the system board, and realign the module.
- ➔ **NOTICE:** An FCM can be installed in the WWAN/FCM card connector or the WPAN/UWB/FCM card connector. Use whichever card connector is available. If both are available, use the WWAN/FCM card connector, which is easier to access.

1. Slide the FCM into the card connector on the system board.
2. Press the FCM down and hold it in place.
3. Replace the M2 x 3-mm screw.
4. Secure the wireless cables:

If you are installing the FCM in the WWAN/FCM slot, place the gray/black and gray/white antenna cables in the holder next to the module.



1	FCM	2	gray/black antenna cable
3	gray/white antenna cable	4	holder by module

If you are installing the FCM in the WPAN/UWB/FCM slot, place the blue antenna cable in the holder next to the module.



1	holder by module	2	blue antenna cable
3	FCM		


5. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
6. Follow the procedures in [After Working on Your Computer](#).

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Hard Drive

Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

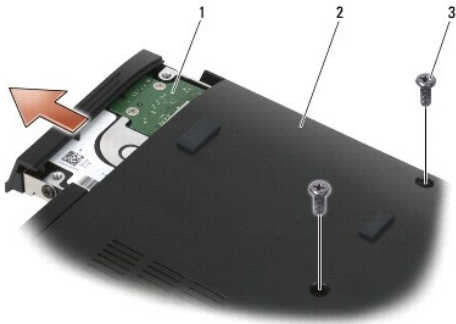
- [Removing the Hard Drive](#)
- [Replacing the Hard Drive](#)
- [Removing the 1.8" Hard Drive \(E6400 ATG\)](#)
- [Replacing the 1.8" Hard Drive \(E6400 ATG\)](#)
- [Removing the Modular Hard Drive](#)
- [Replacing the Modular Hard Drive](#)

 **NOTE:** Dell does not guarantee compatibility or provide support for hard drives obtained from sources other than Dell.

Removing the Hard Drive

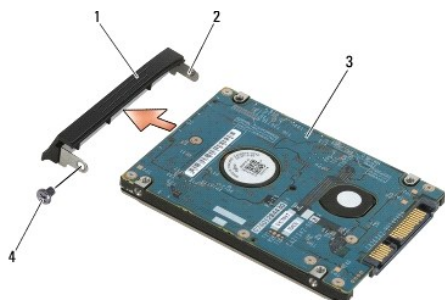
- △ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.
- △ **CAUTION:** Do not touch the metal housing of the hard drive if you remove the hard drive from the computer while the drive is hot.
- ➡ **NOTICE:** To prevent data loss, turn off your computer before removing the hard drive. Do not remove the hard drive while the computer is on or in Sleep state.
- ➡ **NOTICE:** Hard drives are extremely fragile. Exercise care when handling the hard drive.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Close the display and turn the computer upside down.
3. Remove the two M3 x 3-mm screws.
4. Slide the hard drive out of the base assembly.



1	hard drive	2	bottom of base assembly
3	M3 x 3-mm screws (2)		

5. Remove the M3 x 3-mm screw on the hard drive bezel.
6. Remove the hard drive bezel.



1	hard drive bezel	2	pin on bezel bracket
3	hard drive	4	M3 x 3-mm screw

Replacing the Hard Drive

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

NOTICE: Hard drives are extremely fragile. Exercise care when handling the hard drive.

NOTICE: Use firm and even pressure to slide the hard drive into place. Excessive force may result in damage to the connector.

1. Hold the hard drive with the label facing down.
2. Place the pin on one end of the bezel into the hole on the hard drive.
3. On the other end of the bezel, replace the M3 x 3-mm screw that secures the hard drive bezel to the hard drive.
4. Slide the hard drive into the hard drive bay.
5. Replace the two M3 x 3-mm screws that secure the hard drive to the base assembly.
6. Follow the procedures in [After Working on Your Computer](#).
7. Install the operating system, drivers, and utilities for your computer, as needed. For more information, see the *Setup and Quick Reference Guide* that shipped with your computer or at support.dell.com.

Removing the 1.8" Hard Drive (E6400 ATG)

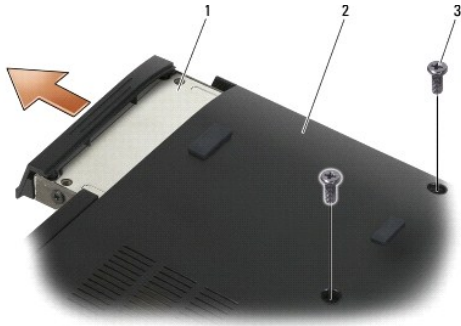
CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

CAUTION: Do not touch the metal housing of the hard drive if you remove the hard drive from the computer while the drive is hot.

NOTICE: To prevent data loss, turn off your computer before removing the hard drive. Do not remove the hard drive while the computer is on or in Sleep state.

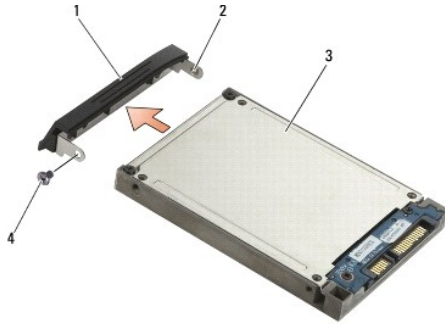
NOTICE: Hard drives are extremely fragile. Exercise care when handling the hard drive.

1. Follow the procedures in [Working on Your Computer](#).
2. Close the display and turn the computer upside down.
3. Remove the two M3 x 3-mm screws.
4. Slide the hard drive out of the base assembly.



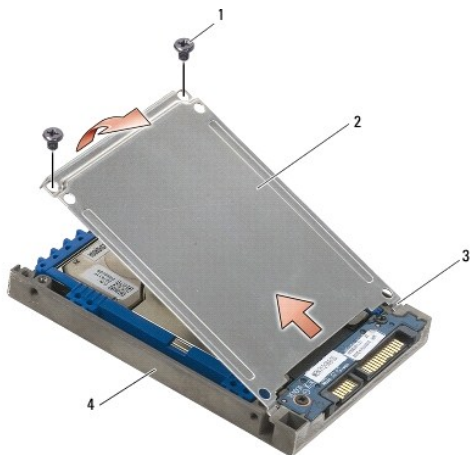
1	hard drive	2	bottom of base assembly
3	M3 x 3-mm screws (2)		

- Remove the M3 x 3-mm screw on the hard drive bezel.
- Remove the hard drive bezel.



1	hard drive bezel	2	pin on bezel bracket
3	hard drive	4	M3 x 3-mm screw

- Remove the two M2.5 x 5-mm screws from the cover of the hard drive carrier.
- Lift the cover up at an angle and slide the tabs on the cover out from the carrier.



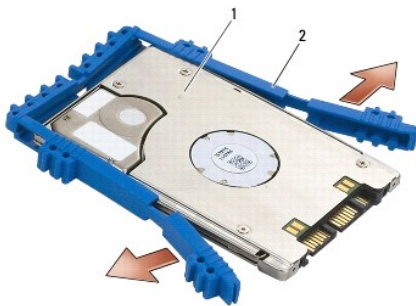
1	M2.5 x 5-mm screws (2)	2	cover
3	tabs (2)	4	hard drive carrier

- Slide the hard drive away from the connector, lift it up at an angle, and then slide it out of the hard drive carrier.



1	hard drive	2	hard drive carrier
3	connector		

10. Pull out on the sides of the blue bumper to remove it from the hard drive.



1	hard drive	2	blue bumper
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Replacing the 1.8" Hard Drive (E6400 ATG)

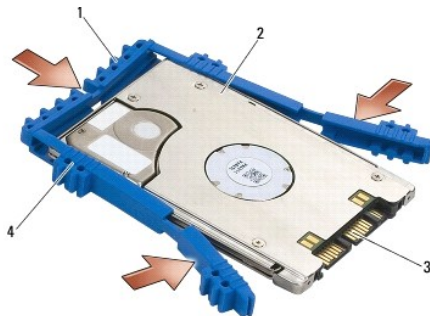
CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

NOTICE: Hard drives are extremely fragile. Exercise care when handling the hard drive.

NOTICE: Use firm and even pressure to slide the hard drive into place. Excessive force may result in damage to the connector.

NOTICE: The top and bottom of the blue bumper are different. The top is flat with slight ridges, and the bottom has protruding ridges. When replacing the blue bumper around the hard drive, ensure that the top is installed facing up, otherwise the cover will not completely close on the hard drive carrier.

1. With the top of the bumper facing up, place the end of the blue bumper on the end of the hard drive opposite from the connector, then enclose the two sides of the hard drive with the blue bumper.



1	blue bumper	2	hard drive
3	connector	4	top of blue bumper

2. Place the hard drive into the carrier at an angle.

When the bumper clears the carrier, slide the hard drive toward the connector.

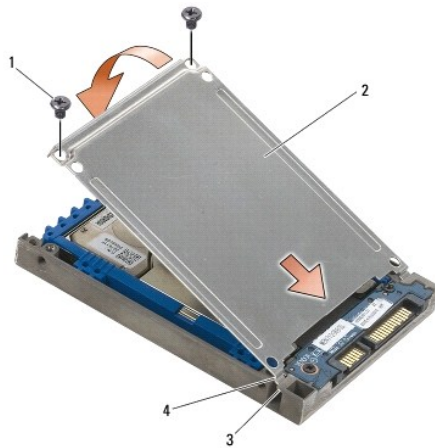
3. Connect the hard drive to the connector in the carrier.



1	hard drive	2	hard drive carrier
3	connector		

4. Slide the tabs on the cover under the lip on the hard drive carrier.

5. Replace the two M2.5 x 5-mm screws.



1	M2.5 x 5-mm screws	2	cover
3	lip on hard drive carrier (2)	4	tabs (2)

6. Place the pin on one end of the bezel into the hole on the hard drive.

7. On the other end of the bezel, replace the M3 x 3-mm screw that secures the hard drive bezel to the hard drive.

8. Slide the hard drive into the hard drive bay.

9. Replace the two M3 x 3-mm screws that secure the hard drive to the base assembly.

10. Follow the procedures in [After Working on Your Computer](#).

11. Install the operating system, drivers, and utilities for your computer, as needed. For more information, see the *Setup and Quick Reference Guide that shipped with your computer* at support.dell.com.

Removing the Modular Hard Drive

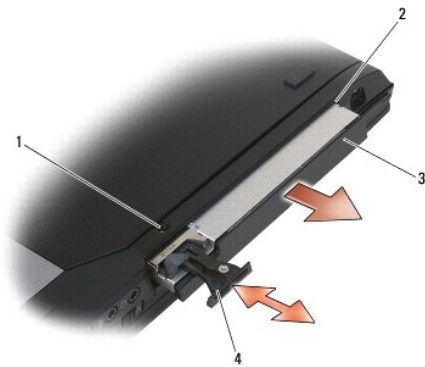
△ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

△ **CAUTION:** Do not touch the metal housing of the hard drive if you remove the hard drive from the computer while the drive is hot.

➡ **NOTICE:** To prevent data loss, turn off your computer before removing the hard drive. Do not remove the hard drive while the computer is on or in Sleep state.

➡ **NOTICE:** Hard drives are extremely fragile. Exercise care when handling the hard drive.

1. Follow the procedures in [Working on Your Computer](#).
2. Turn your computer upside down.
3. If your computer has a security screw for the modular drive, remove the security screw.
4. Push the release latch in to release it.
5. Use the release latch to slide the drive out of the modular bay.



1	security screw	2	modular bay
3	modular drive	4	release latch

6. Remove the M2.5 x 5-mm screw that holds the release latch in place.
7. Slide the release latch out from the release latch carrier.



1	release latch	2	release latch carrier
3	M2.5 x 5-mm screw		

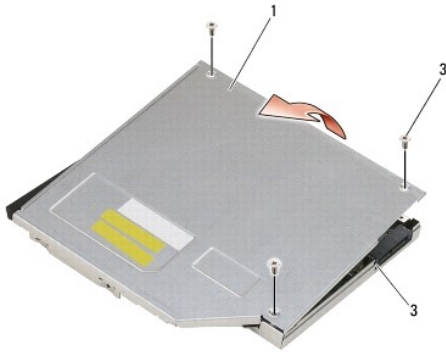
8. Remove the M2.5 x 5-mm screw that holds the carrier for the release latch in place.
9. Slide the release latch carrier out of the hard drive carrier.



1	M2.5 x 5-mm screw	2	release latch carrier
3	hard drive carrier		

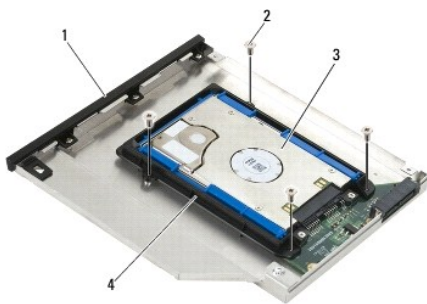
10. Remove the three M2.5 x 5-mm screws on the cover of the hard drive carrier.

11. Lift the cover up at an angle and remove.



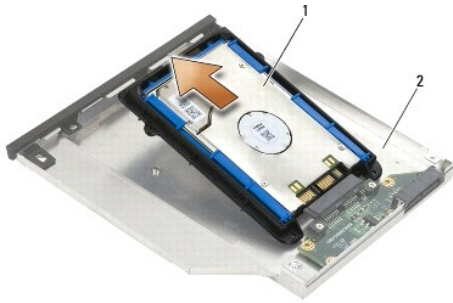
1	cover	2	M2.5 x 5-mm screws (3)
3	hard drive carrier		

12. Remove the four M2.5 x 5 screws from the hard drive bracket.



1	hard drive carrier	2	M2.5 x 5-mm screws (4)
3	hard drive	4	hard drive bracket

13. Slide the hard drive away from the connector, lift it up at an angle, and then disconnect it from the hard drive carrier.



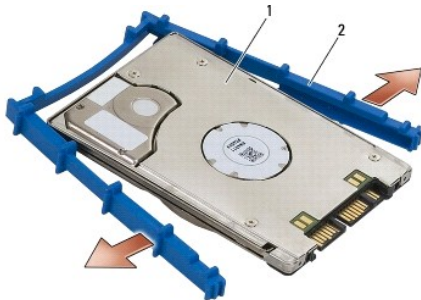
1	hard drive	2	hard drive carrier
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14. Lift the connector-end of the hard drive and remove the hard drive from the hard drive bracket.



1	hard drive	2	connector
3	hard drive bracket		

15. Pull out on the sides of the blue bumper to remove it from the hard drive.



1	hard drive	2	blue bumper
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Replacing the Modular Hard Drive

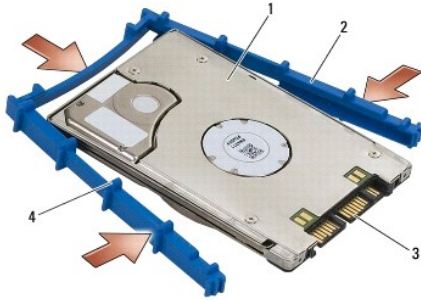
CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

NOTICE: Hard drives are extremely fragile. Exercise care when handling the hard drive.

NOTICE: Use firm and even pressure to slide the hard drive into place. Excessive force may result in damage to the connector.

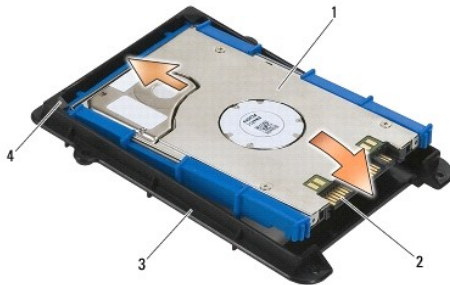
NOTICE: The top and bottom of the blue bumper are different. The top has protruding ridges, and the bottom is flatter with slight ridges. When replacing the blue bumper around the hard drive, ensure that the top is installed facing up.

1. With the top of the bumper facing up, place the end of the blue bumper on the end of the hard drive opposite from the connector, then enclose the two sides of the hard drive with the blue bumper.



1	hard drive	2	blue bumper
3	connector	4	top of blue bumper

- Place the end that is opposite from the connector on the hard drive into the hard drive bracket, ensuring that the hard drive fits into each corner of the hard drive bracket.
- Lower the hard drive into the hard drive bracket.



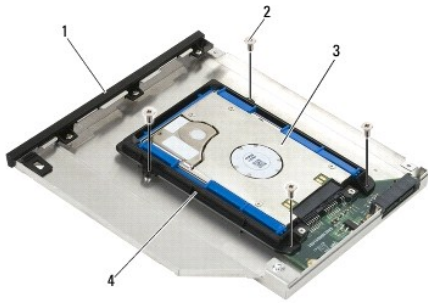
1	hard drive	2	connector
3	hard drive bracket	4	corner of hard drive bracket (2)

- Place the hard drive in the carrier at an angle, aligning the hard drive connector with the connector in the carrier.
- Slide the hard drive fully into the connector in the carrier.



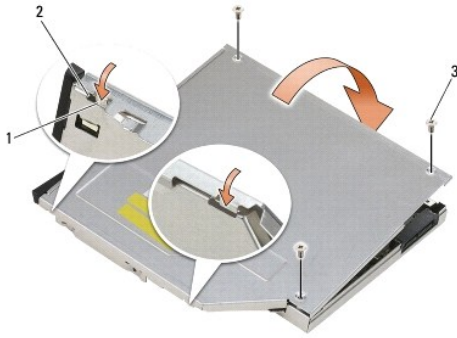
1	hard drive	2	hard drive carrier
3	connector		

- Replace the four M2.5 x 5-mm screws in the hard drive bracket.



1	hard drive carrier	2	M2.5 x 5-mm screws (4)
3	hard drive	4	hard drive bracket

- Attach the side of the cover where it is angled, ensuring the tabs on the cover fit properly into the notches on the carrier.
- Set the cover in place and replace the three M2.5 x 5-mm screws.



1	notches in hard drive carrier	2	tabs on carrier cover
3	M2.5 x 5-mm screws (3)		

- Slide the release latch carrier into the hard drive carrier.
- Replace the M2.5 x 5-mm screw that holds the carrier for the release latch in place.



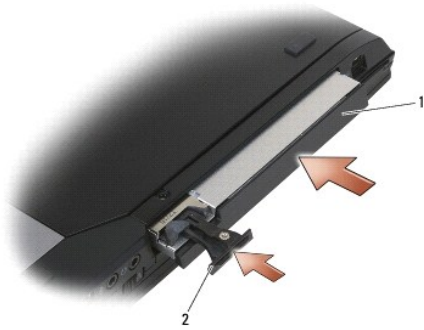
1	M2.5 x 5-mm screw	2	release latch carrier
3	hard drive carrier		

- Slide the release latch into the hard drive carrier.
- Replace the M2.5 x 5-mm screw that holds the release latch in place.



1	release latch	2	hard drive carrier
3	M2.5 x 5-mm screw		

13. Slide the hard drive carrier into the modular bay.
14. Push the release latch in to hold the carrier in place.



1	hard drive carrier	2	release latch
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15. If your computer has a security screw for the modular drive, replace the security screw.
16. Follow the procedures in [After Working on Your Computer](#).
17. Install the operating system, drivers, and utilities for your computer, as needed. For more information, see the *Setup and Quick Reference Guide* that shipped with your computer at support.dell.com.

Hinge Covers

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

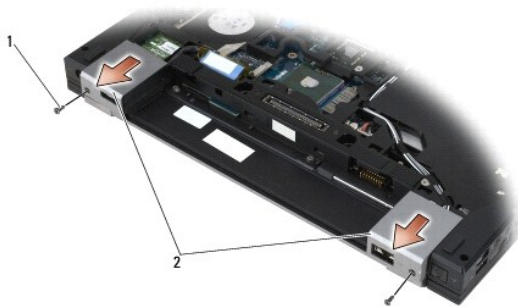
- [Removing the Hinge Covers](#)
- [Replacing the Hinge Covers](#)

Removing the Hinge Covers

⚠ CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

The hinge covers are not interchangeable; the left one covers the DisplayPort connector and the right one covers the RJ-45 network connector.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the M2.5 x 5-mm screw from each hinge cover.
4. Slide each hinge cover forward and lift to remove it.



1	M2.5 x 5-mm screws (2)	2	hinge covers
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Replacing the Hinge Covers

1. Slide the left hinge cover over the DisplayPort connector and slide the right hinge cover over the RJ-45 network connector.
2. Replace the M2.5x5-mm screw in each hinge cover.
3. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
4. Follow the procedures in [After Working on Your Computer](#).

Keyboard

Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Keyboard](#)
- [Replacing the Keyboard](#)

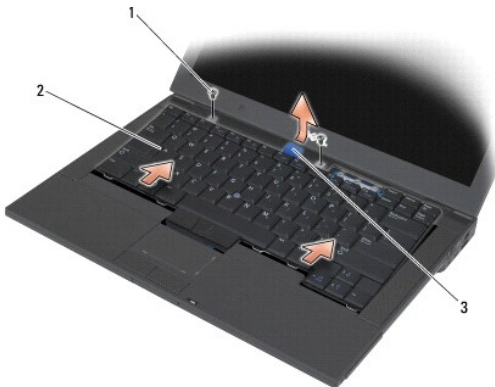
Removing the Keyboard

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the LED cover (see [Removing the LED Cover](#)).
3. Remove the two M2 x 3-mm screws along the top of the keyboard.

ⓘ **NOTICE:** The key caps on the keyboard are fragile, easily dislodged, and time-consuming to replace. Exercise care when removing and handling the keyboard.

4. Using the pull tab, gently lift the top of the keyboard, then pull back to disconnect the keyboard.



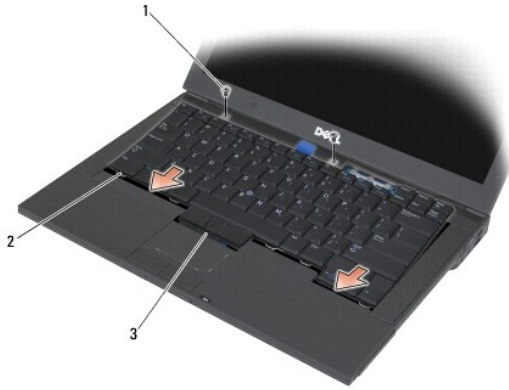
1	M2 x 3-mm screws (2)	2	keyboard
3	pull tab		

Replacing the Keyboard

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

ⓘ **NOTICE:** The key caps on the keyboard are fragile, easily dislodged, and time-consuming to replace. Exercise care when removing and handling the keyboard.

1. Holding the top of the keyboard slightly above the computer, slide the bottom of the keyboard in at an angle, and fit the tabs and keyboard connector along the bottom of the keyboard beneath the front-inside edge of the palm rest.
2. Carefully press each side to snap the keyboard into place.
3. Replace the two M2 x 3-mm screws at the top of the keyboard.



1	M2 x 3-mm screws (2)	2	tabs (5)
3	keyboard connector		

4. Replace the LED cover (see [Replacing the LED Cover](#)).
5. Follow the procedures in [After Working on Your Computer](#).

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LED Cover

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the LED Cover](#)
- [Replacing the LED Cover](#)

Removing the LED Cover

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Locate the tabs in the battery bay that secure the LED cover to the top of the computer.
3. Using a plastic scribe, gently push on the tabs to release the LED cover.



1	tabs (3)	2	battery bay
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4. Turn the computer topside up, then open the display and remove the LED cover.



1	LED cover		
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Replacing the LED Cover

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

1. Working at an angle, snap the LED cover into place one tab at a time.
2. Follow the procedures in [After Working on Your Computer](#).

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Memory


Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual


- [Removing a Memory Module](#)
- [Replacing a Memory Module](#)

Your computer has two user-accessible SODIMM sockets. You can increase your computer memory by installing memory modules on the system board. See "Specifications" in your *Setup and Quick Reference Guide* for information on the memory supported by your computer. Install only memory modules that are intended for your computer.

 **NOTE:** Memory modules purchased from Dell are covered under your computer warranty.

Removing a Memory Module

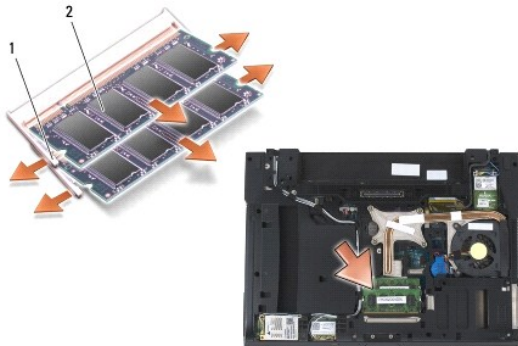
 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

 **NOTICE:** If two memory modules are installed, you must remove the top memory module first to access the bottom memory module.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).


 **NOTICE:** To prevent damage to the memory module connector, do not use tools to spread the memory module securing clips.


3. Use your fingertips to carefully spread apart the securing clips on each end of the memory module connector until the memory module pops up.
4. Remove the memory module from the connector.




1	securing clips (2)	2	memory module
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Replacing a Memory Module

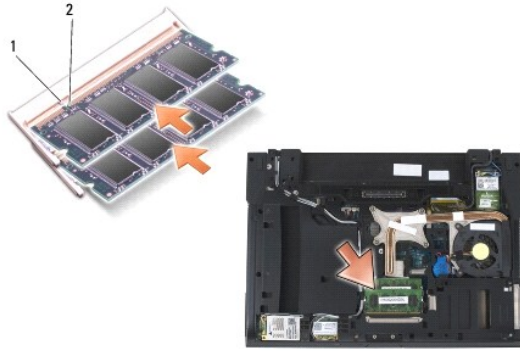
 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

 **NOTICE:** If you are installing two memory modules, you must install the bottom memory module first.

1. Place the module at a 45-degree angle, and align the notch in the module with the tab on the connector.

 **NOTE:** If the memory module is not installed properly, the computer may not boot. No error message indicates this failure.

2. Press down on the module until it clicks into place. If the module does not click into place, remove the module and reinstall it.



1	tab	2	notch
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3. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
4. Follow the procedures in [After Working on Your Computer](#).

As the computer boots, it detects the additional memory and automatically updates the system configuration information. To confirm the amount of memory installed in the computer:

1. In Windows XP, right-click the **My Computer** icon on your desktop. Click **Properties**→**General**.
1. In Windows Vista, click **Start** → **Help and Support**→**Dell System Information**.

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Modem

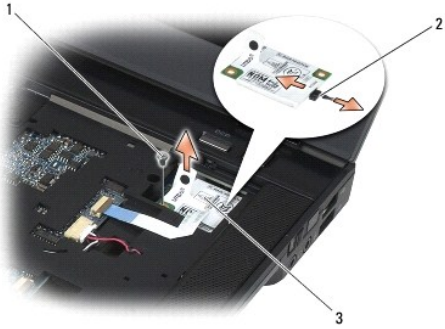
Dell™ Latitude™ E6400 and E6400 ATG and Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Modem](#)
- [Replacing the Modem](#)

Removing the Modem

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the LED cover (see [Removing the LED Cover](#)).
3. Remove the keyboard ([Removing the Keyboard](#)).
4. Remove the M2 x 3-mm screw from the modem.
5. Use the pull tab to remove the modem from the I/O card.
6. Disconnect the modem cable from the modem.



1	M2 x 3-mm screw	2	modem cable
3	modem		

Replacing the Modem

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Connect the modem cable to the modem.
2. Use the screw hole on the modem to align it with the connector on the I/O card.
3. Press the area on the modem marked "Press Here" to connect the modem to the I/O card.
4. Replace the M2 x 3-mm screw to secure the modem to the I/O card.
5. Replace the keyboard ([Replacing the Keyboard](#)).
6. Replace the LED cover (see [Replacing the LED Cover](#)).
7. Follow the procedures in [After Working on Your Computer](#).

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Modular Drive

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Modular Drive](#)
- [Replacing the Modular Drive](#)

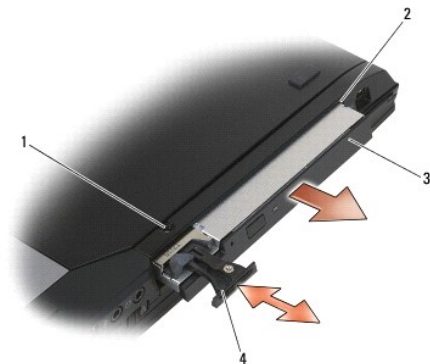
The modular drive supports either a second hard drive, an optical drive, or a an air bay for travel.

Removing the Modular Drive

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

NOTE: The security screw on the modular drive is optional and may not be installed on your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Turn your computer upside down.
3. If your computer has a security screw for the modular drive, remove the security screw.
4. Push the release latch in to release it.
5. Use the release latch to slide the drive out of the modular bay.



1	security screw	2	modular bay
3	modular drive	4	release latch

Replacing the Modular Drive

CAUTION: Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

NOTE: The security screw on the modular drive is optional and may not be installed on your computer.

1. Slide the drive into the modular bay, and then press the release latch to lock the drive in the bay.
 2. If your computer has a security screw for the modular drive, replace the security screw.
 3. Follow the procedures in [After Working on Your Computer](#).
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Palm Rest Assembly

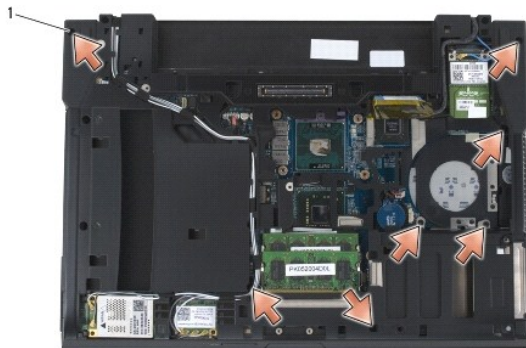
Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the Palm Rest Assembly](#)
- [Replacing the Palm Rest Assembly](#)

Removing the Palm Rest Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
4. Remove the hinge covers (see [Removing the Hinge Covers](#)).
5. Remove the modular drive (see [Removing the Modular Drive](#)).
6. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
7. Remove the LED cover (see [Removing the LED Cover](#)).
8. Remove the keyboard (see [Removing the Keyboard](#)).
9. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
10. Turn the computer over and remove seven M2.5 x 5-mm screws.

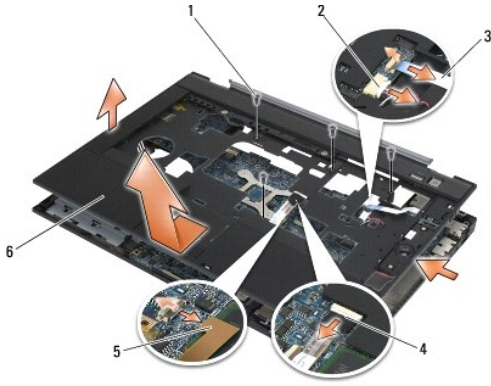


1	2.5 x 5-mm screws (7)		
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11. Turn the computer topside up and remove four M2.5 x 5-mm screws labeled "P".
12. Disconnect the wireless switch cable, the speaker cable, and the touch pad cable from the system board.
13. Lift the touch pad cable to reveal the contactless smart card cable underneath. Disconnect the contactless smart card cable from the system board.

NOTICE: Do not use force to separate the palm rest from the computer. If you encounter resistance, gently flex or apply pressure to the palm rest, or move along the edge, working away from the area of resistance, until the palm rest is free.

14. Lift the left side of the palm rest, then push in on the right side to release the palm rest tabs from the base assembly. Pull the palm rest forward, then carefully lift it up from the computer.



1	2.5 x 5-mm screws (4)	2	speaker cable
3	wireless switch cable	4	touch pad cable
5	contactless smart card cable	6	palm rest

Replacing the Palm Rest Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Holding the palm rest at an angle, connect the front of the palm rest to the computer, securing all snaps.
2. Lower and snap the left side into place.
3. Connect the contactless smart card cable, the touchpad cable, the speaker cable, and the wireless switch cable to the system board.
4. Replace the four M2.5 x 5-mm screws in the holes labeled "P".
5. Turn the computer upside down, and replace the seven M2.5 x 5.5-mm screws on the bottom of the computer.
6. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
7. Replace the keyboard (see [Replacing the Keyboard](#)).
8. Replace the LED cover (see [Replacing the LED Cover](#)).
9. Replace the display assembly (see [Replacing the Display Assembly \(F6400 and M2400\)](#) or [Replacing the Display Assembly \(F6400 ATG\)](#)).
10. Replace the modular drive (see [Replacing the Modular Drive](#)).
11. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
12. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
13. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
14. Follow the procedures in [After Working on Your Computer](#).

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DC Power Cable

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the DC Power Cable](#)
- [Replacing the DC Power Cable](#)

Removing the DC Power Cable

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the hard drive (see [Removing the Hard Drive](#)).
4. Remove the modular drive (see [Removing the Modular Drive](#)).
5. Remove the hinge covers (see [Removing the Hinge Covers](#)).
6. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
7. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
8. Remove the LED cover (see [Removing the LED Cover](#)).
9. Remove the keyboard (see [Removing the Keyboard](#)).
10. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
11. Remove the palm rest assembly (see [Removing the Palm Rest Assembly](#)).
12. Remove the card cage (see [Removing the Card Cage](#)).
13. Remove the system board (see [Removing the System Board Assembly](#)). Do not remove the wireless mini-cards, memory modules, or processor from the system board.
14. Unroute the DC power cable from the base assembly and remove it.

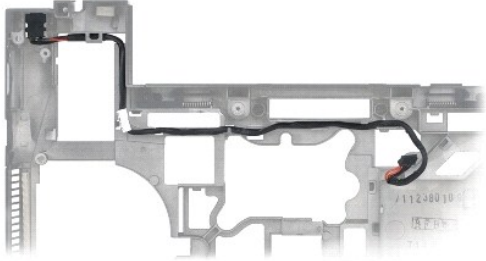


1	DC power connector	2	DC cable
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Replacing the DC Power Cable

⚠ CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Place the DC power cable in the base assembly, aligning the guides on the connector sides with the base.
2. Route the DC power cable in the base assembly.



3. Replace the system board (see [Replacing the System Board Assembly](#)).
4. Replace the card cage (see [Replacing the Card Cage](#)).
5. Replace the palm rest assembly (see [Replacing the Palm Rest Assembly](#)).
6. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
7. Replace the keyboard (see [Replacing the Keyboard](#)).
8. Replace the LED cover (see [Replacing the LED Cover](#)).
9. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
10. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
11. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
12. Replace the modular drive (see [Replacing the Modular Drive](#)).
13. Replace the hard drive (see [Replacing the Hard Drive](#)).
14. Follow the procedures in [After Working on Your Computer](#).

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RJ-11 Modem Connector

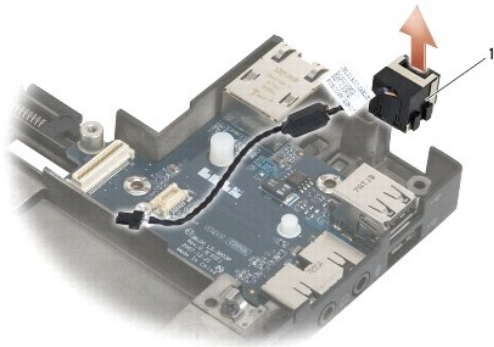
Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

- [Removing the RJ-11 Modem Connector](#)
- [Replacing the RJ-11 Modem Connector](#)

Removing the RJ-11 Modem Connector

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
4. Remove the hinge covers (see [Removing the Hinge Covers](#)).
5. Remove the modular drive (see [Removing the Modular Drive](#)).
6. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
7. Remove the LED cover (see [Removing the LED Cover](#)).
8. Remove the keyboard (see [Removing the Keyboard](#)).
9. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
10. Remove the palm rest assembly ([Removing the Palm Rest Assembly](#)).
11. Remove the modem (see [Removing the Modem](#)).
12. Lift the RJ-11 modem connector out of the base assembly.



1	RJ-11 modem connector		
---	-----------------------	--	--

Replacing the RJ-11 Modem Connector

⚠ **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Place the RJ-11 modem connector into the base assembly, aligning the guides on the connector sides with the base.

2. Replace the modem (see [Replacing the Modem](#)).
 3. Replace the palm rest assembly ([Replacing the Palm Rest Assembly](#)).
 4. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
 5. Replace the keyboard (see [Replacing the Keyboard](#)).
 6. Replace the LED cover (see [Replacing the LED Cover](#)).
 7. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
 8. Replace the modular drive (see [Replacing the Modular Drive](#)).
 9. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
 10. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
 11. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
 12. Follow the procedures in [After Working on Your Computer](#).
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Right Speaker Grill/Fingerprint Reader Assembly

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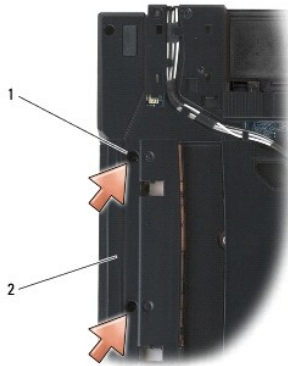
- [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)
- [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)

 **NOTE:** The fingerprint reader is optional and may not be installed on your computer.

Removing the Right Speaker Grill/Fingerprint Reader Assembly


 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the modular drive (see [Removing the Modular Drive](#)).
3. Remove the LED cover (see [Removing the LED Cover](#)).
4. Remove the keyboard (see [Removing the Keyboard](#)).
5. Turn the computer upside down, and loosen the two captive screws in the modular drive bay.

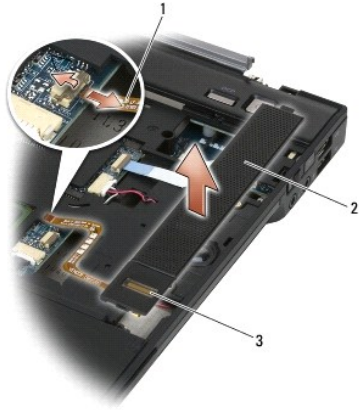


1	captive screws (2)	2	modular drive bay
---	--------------------	---	-------------------

6. Turn the computer topside up and open the display.

 **NOTE:** The fingerprint reader is optional and may not be installed on your computer.

7. If your computer has a fingerprint reader, disconnect the fingerprint reader cable, and peel it away from the palm rest.
8. Unsnap the right speaker grill, then lift it up from the palm rest.



1	fingerprint reader cable (optional)	2	speaker grill
3	fingerprint reader (optional)		

Replacing the Right Speaker Grill/Fingerprint Reader Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Snap the right speaker grill into place on the palm rest.

NOTE: If you are installing a new right speaker grill with a fingerprint reader, remove the backing from the fingerprint reader cable.

2. If your computer has a fingerprint reader, connect the fingerprint reader cable. Press the length of the cable to secure it to the palm rest.
3. Replace the keyboard (see [Replacing the Keyboard](#)).
4. Replace the LED cover (see [Replacing the LED Cover](#)).
5. Turn the computer upside down, and tighten the two M2.5 x 5-mm screws in the modular bay.
6. Replace the modular drive (see [Replacing the Modular Drive](#)).
7. Follow the procedures in [After Working on Your Computer](#).

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System Board Assembly

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- [Removing the System Board Assembly](#)
- [Replacing the System Board Assembly](#)

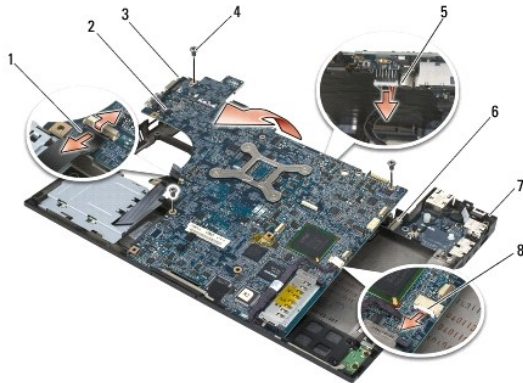
The system board's BIOS chip contains the Service Tag, which is also visible on a barcode label on the bottom of the computer. The replacement kit for the system board includes media that provides a utility for transferring the Service Tag to the replacement system board.

Removing the System Board Assembly

 **CAUTION:** Before you begin the following procedure, follow the safety instructions that shipped with your computer.

1. Follow the instructions in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the card in the WWAN/FCM card slot, if present (see [Removing a WWAN Card](#) or [Removing an FCM from the WWAN/FCM Slot](#)).
4. Remove the card from the WLAN/WiMax card slot, if present (see [Removing the WLAN/WiMax Card](#)).
5. Remove the hinge covers (see [Removing the Hinge Covers](#)).
6. Remove the card from the WPAN/UWB/FCM card slot, if present (see [Removing a WPAN \(UWB/BT\) Card](#) or [Removing an FCM from the WPAN/UWB/FCM Slot](#)).
7. Remove the memory modules (see [Removing a Memory Module](#)).
8. Remove the heatsink assembly (see [Removing the Processor Heatsink Assembly](#)).
9. Remove the processor (see [Removing the Processor Module](#)).
10. Disconnect the coin-cell battery cable from the system board.
11. Remove the hard drive (see [Removing the Hard Drive](#)).
12. Remove the modular drive (see [Removing the Modular Drive](#)).
13. Remove the display assembly (see [Removing the Display Assembly \(E6400 and M2400\)](#) or [Removing the Display Assembly \(E6400 ATG\)](#)).
14. Remove the LED cover (see [Removing the LED Cover](#)).
15. Remove the keyboard (see [Removing the Keyboard](#)).
16. Remove the right speaker grill (see [Removing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
17. Remove the palm rest assembly (see [Removing the Palm Rest Assembly](#)).
18. Remove the card cage (see [Removing the Card Cage](#)).
19. Disconnect the smart card cable from the system board.
20. Disconnect the 1394 daughtercard cable from the system board, and unrout the cable from the system board.
21. Remove three M2.5 x 5-mm screws labeled with white arrows from the system board.
22. Pull out on the top-left corner of the base assembly to release the connectors, while lifting the top-left corner of the system board.
23. Lift the top-right corner of the system board to disconnect the system board from the I/O card.
24. Disconnect the DC cable, which is connected to the bottom of the system board.

25. Lift the system board out of the base assembly.



1	smart card cable	2	system board
3	top-left corner of base assembly	4	M2.5 x 5-mm system board screws (3)
5	DC cable	6	I/O card
7	top-right corner of base assembly	8	1394 card cable


Replacing the System Board Assembly

CAUTION: Before you begin the following procedure, follow the safety instructions that shipped with your computer.

NOTICE: Ensure that any loose cables do not get caught beneath the system board.

1. Place the front-edge of the system board into the base of the computer, ensuring the system board fits under the metal LCD latch mechanism in the front center of the base assembly.
2. Connect the DC power cable to the bottom of the system board.
3. Place the top-left corner of the system board in the base assembly.
4. Push down on the top-right corner of the system board to connect it to the I/O card.
5. Replace the three M2.5 x 5-mm screws on the system board in the holes labeled with white arrows.
6. Route and connect the 1394 card cable to the connector on the system board. Press down on the cable to adhere it to the system board.
7. Connect the smart card cable to the connector on the system board.
8. Replace the card cage (see [Replacing the Card Cage](#)).
9. Replace the palm rest assembly (see [Replacing the Palm Rest Assembly](#)).
10. Replace the right speaker grill (see [Replacing the Right Speaker Grill/Fingerprint Reader Assembly](#)).
11. Replace the keyboard (see [Replacing the Keyboard](#)).
12. Replace the LED cover (see [Replacing the LED Cover](#)).
13. Replace the display assembly (see [Replacing the Display Assembly \(E6400 and M2400\)](#) or [Replacing the Display Assembly \(E6400 ATG\)](#)).
14. Replace the modular drive (see [Replacing the Modular Drive](#)).
15. Replace the hard drive (see [Replacing the Hard Drive](#)).
16. Connect the coin-cell battery cable to the system board.
17. Replace the processor (see [Replacing the Processor Module](#)).

18. Replace the heatsink assembly (see [Replacing the Processor Heatsink Assembly](#)).
19. Replace the memory modules (see [Replacing a Memory Module](#)).
20. Replace the card in the WPAN/UWB/FCM card slot, if applicable (see [Replacing a WPAN \(UWB/BT\) Card](#) or [Replacing an FCM](#)).
21. Replace the card from the WLAN/WiMax card slot, if applicable (see [Replacing the WLAN/WiMax Card](#)).
22. Replace the card from the WWAN/FCM card slot, if applicable (see [Replacing a WWAN Card](#) or [Replacing an FCM](#)).
23. Replace the hinge covers (see [Replacing the Hinge Covers](#)).
24. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
25. Follow the procedures in [After Working on Your Computer](#).




 **NOTE:** If you use a BIOS update program disc to flash the BIOS, press <F12> before inserting the disc in order to set the computer to boot from the disc for one time only. Otherwise, you must enter the system setup program to change the default boot order.

26. Flash update the BIOS (see [Flashing the BIOS](#) for more information).
27. Enter the system setup program to update the BIOS on the new system board with the computer Service Tag. For information on the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

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**Dell™ Latitude™ E6400 and E6400 ATG and
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-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  **CAUTION:** A CAUTION indicates potential for property damage, personal injury, or death.

If you purchased a DELL™ n Series computer, any references in this document to Microsoft® Windows® operating systems are not applicable.

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Troubleshooting

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- [Troubleshooting Tools](#)
- [Solving Problems](#)
- [Dell Technical Update Service](#)
- [Dell Support Utility](#)

Troubleshooting Tools




Diagnostic Lights









 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.



Your computer has three keyboard status lights located above the keyboard. During normal operation, the keyboard status lights display the current status (*on* or *off*) of the Num Lock, Caps Lock, and Scroll Lock features. If the computer starts without error, the lights flash, and then turn off. If the computer malfunctions, however, you can use the status of the lights to help identify the problem.

 **NOTE:** After the computer completes POST, the Num Lock light may remain on, depending on your BIOS settings. For more information on using the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

Diagnostic Light Codes During POST

To troubleshoot a problem with your computer, read the sequence of the keyboard status lights in order from left to right (Num Lock, Caps Lock, and then Scroll Lock). If the computer malfunctions, the individual lights display a status of either *On* , *Off* , or *Flashing* .

Light Pattern	Problem Description	Suggested Resolution
	No memory modules are detected.	<ol style="list-style-type: none"> 1 If two or more memory modules are installed, remove the modules (see Removing a Memory Module), then reinstall one module (see Replacing a Memory Module) and restart the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error. 1 If available, install working memory of the same type into your computer (see Memory). 1 If the problem persists, contact Dell Support.
	Memory modules are detected, but a memory failure has occurred.	<ol style="list-style-type: none"> 1 If two or more memory modules are installed, remove the modules (see Removing a Memory Module), then reinstall one module (see Replacing a Memory Module) and restart the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error. 1 If available, install working memory of the same type into your computer (see Memory). 1 If the problem persists, contact Dell Support.
	Memory failed to initialize or memory is unsupported.	<ol style="list-style-type: none"> 1 If two or more memory modules are installed, remove the modules (see Removing a Memory Module), then reinstall one module (see Replacing a Memory Module) and restart the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error. 1 If available, install working memory of the same type into your computer (see Memory). 1 If the problem persists, contact Dell Support.
	System board failure has occurred.	<ol style="list-style-type: none"> 1 Contact Dell Support.
	A possible processor failure has occurred.	<ol style="list-style-type: none"> 1 Reseat the processor (see Processor Module). 1 If the problem persists, contact Dell Support.
	A possible graphics card/video failure has occurred.	<ol style="list-style-type: none"> 1 Reseat any installed graphics cards. 1 If available, install a working graphics card into your computer. 1 If the problem persists, contact Dell Support.
	A possible LCD failure has occurred.	<ol style="list-style-type: none"> 1 Reseat the LCD cable (see Display Assembly). 1 If the problem persists, contact Dell Support.
	System failed on hard drive initialization.	<ol style="list-style-type: none"> 1 Reseat the hard drive (see Hard Drive). 1 If the problem persists, contact Dell Support.

	System failed in Option ROM initialization.	<ul style="list-style-type: none"> 1 If you have added any plug-in hardware with an option ROM, try removing or reseating it. 1 If the problem persists, contact Dell Support.
	A possible modem failure has occurred.	<ul style="list-style-type: none"> 1 If available, install a working modem into your computer. 1 If the problem persists, contact contact Dell Support.


Hardware Troubleshooter

If a device is either not detected during the operating system setup or is detected, but incorrectly configured, you can use the Hardware Troubleshooter to resolve the incompatibility.


Microsoft® Windows® XP:

1. Click **Start**→ **Help and Support**.
2. Type `hardware troubleshooter` in the search field and press <Enter> to start the search.
3. In the **Fix a Problem** section, click **Hardware Troubleshooter**.
4. In the **Hardware Troubleshooter** list, select the option that best describes the problem and click **Next** to follow the remaining troubleshooting steps.

Microsoft Windows Vista®:

1. Click the Windows Vista start button , and click **Help and Support**.
2. Type `hardware troubleshooter` in the search field and press <Enter> to start the search.
3. In the search results, select the option that best describes the problem and follow the remaining troubleshooting steps.


Dell Diagnostics


 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer

When to Use the Dell Diagnostics

If you experience a problem with your computer, perform the checks in [Solving Problems](#), and then run the Dell Diagnostics before contacting Dell for assistance.

Start the Dell Diagnostics from your hard drive or from the *Drivers and Utilities* media provided with your computer.


 **NOTE:** The *Drivers and Utilities* media is optional and may not ship with your computer.


 **NOTE:** The Dell Diagnostics only operate on Dell computers.

Starting the Dell Diagnostics From Your Hard Drive


Before running the Dell Diagnostics, enter system setup to review your computer's configuration information, and ensure that the device you want to test is displayed in system setup and is active. For more information on using the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

The Dell Diagnostics is located on a separate diagnostic utility partition on your hard drive.

 **NOTE:** If the computer is connected to a docking device (docked), undock it. See the documentation that came with your docking device for instructions.

 **NOTE:** If your computer does not display a screen image, contact Dell Support.

1. Ensure that the computer is connected to an electrical outlet that is known to be working properly.
2. Press and hold the <Fn> key or the mute button then turn on your computer.

 **NOTE:** Alternatively, you can select **Diagnostics** from the one-time boot menu at startup to boot to the diagnostic utility partition and run the Dell Diagnostics.


The computer runs the Pre-boot System Assessment (PSA), a series of initial tests of your system board, keyboard, display, memory, hard drive, etc.

- o During the assessment, answer any questions that appear.
- o If failures are detected during the Pre-boot System Assessment, write down the error code(s) and contact Dell Support.
- o If the Pre-boot System Assessment completes successfully, the following message appears: "Booting Dell Diagnostic Utility Partition. Press any key to continue."


 **NOTE:** If you see a message stating that no diagnostics utility partition has been found, run the Dell Diagnostics from your *Drivers and Utilities* media (see [Starting the Dell Diagnostics From the Drivers and Utilities Media](#)).

3. Press any key to start the Dell Diagnostics from the diagnostics utility partition on your hard drive.

4. Press <Tab> to select **Test System** and then press <Enter>.


 **NOTE:** It is recommended that you select **Test System** to run a complete test on your computer. Selecting **Test Memory** initiates the extended memory test, which can take up to thirty minutes or more to complete. When the test completes, record the test results and then press any key to return to the previous menu.

5. At the Dell Diagnostics Main Menu, left-click with the touch pad/mouse, or press <Tab> and then <Enter>, to select the test you want to run (see [Dell Diagnostics Main Menu](#)).

 **NOTE:** Write down any error codes and problem descriptions exactly as they appear and follow the instructions on the screen.

6. After all tests have completed, close the test window to return to the Dell Diagnostics Main Menu.

7. Close the Main Menu window to exit the Dell Diagnostics and restart the computer.

 **NOTE:** If you see a message stating that no diagnostics utility partition has been found, run the Dell Diagnostics from your *Drivers and Utilities* media (see [Starting the Dell Diagnostics From the Drivers and Utilities Media](#)).


Starting the Dell Diagnostics From the Drivers and Utilities Media

Before running the Dell Diagnostics, enter system setup to review your computer's configuration information, and ensure that the device you want to test is displayed in system setup and is active. For more information on using the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

1. Insert the *Drivers and Utilities* media into the optical drive.


2. Restart your computer.

3. When the DELL logo appears, press <F12> immediately.

 **NOTE:** Keyboard failure may result when a key is held down for extended periods of time. To avoid possible keyboard failure, press and release <F12> in even intervals to open the Boot Device Menu.

If you wait too long and the operating system logo appears, continue to wait until you see the Microsoft Windows desktop, then shut down your computer and try again.

4. When the boot device list appears, use the up- or down- arrow keys to highlight **CD/DVD/CD-RW Drive** then press <Enter>.

 **NOTE:** Using the one-time boot menu changes the boot sequence for the current boot only. Upon restart, the computer boots according to the boot sequence specified in system setup.


5. Press any key to confirm that you want to start from the CD/DVD.

If you wait too long and the operating system logo appears, continue to wait until you see the Microsoft Windows desktop, then shut down your computer and try again.


6. Type 1 to **Run the 32 Bit Dell Diagnostics**.

7. At the **Dell Diagnostics Menu**, type 1 to select **Dell 32-bit Diagnostics for Resource CD (graphical user interface)**.

8. Press <Tab> to select **Test System** and then press <Enter>.

 **NOTE:** It is recommended that you select **Test System** to run a complete test on your computer. Selecting **Test Memory** initiates the extended memory test, which can take up to thirty minutes or more to complete. When the test completes, record the test results and then press any key to return to the previous menu.

9. At the Dell Diagnostics Main Menu, left-click with the mouse, or press <Tab> and then <Enter>, to select the test you want to run (see [Dell Diagnostics Main Menu](#)).

 **NOTE:** Write down any error codes and problem descriptions exactly as they appear and follow the instructions on the screen.


10. After all tests have completed, close the test window to return to the Dell Diagnostics Main Menu.
11. Close the Main Menu window to exit the Dell Diagnostics and restart the computer.
12. Remove the *Drivers and Utilities* media from the optical drive.

Dell Diagnostics Main Menu

After the Dell Diagnostics loads, the following menu appears:


Option	Function
Test Memory	Run the stand-alone memory test
Test System	Run system diagnostics
Exit	Exit the diagnostics

Press <Tab> to select the test you want to run and then press <Enter>.

 **NOTE:** It is recommended that you select **Test System** to run a complete test on your computer. Selecting **Test Memory** initiates the extended memory test, which can take up to thirty minutes or more to complete. When the test completes, record the test results and then press any key to return to this menu.

After **Test System** is selected, the following menu appears:

Option	Function
Express Test	Performs a quick test of devices in the system. This typically can take 10 to 20 minutes. NOTE: The Express Test requires no interaction on your part. Run Express Test first to increase the possibility of tracing a problem quickly.
Extended Test	Performs a thorough check of devices in the system. This typically can take an hour or more. NOTE: The Extended Test periodically requires your input to answer specific questions.
Custom Test	Use to test a specific device or customize the tests to be run.
Symptom Tree	This option allows you to select tests based on a symptom of the problem you are having. This option lists the most common symptoms.

 **NOTE:** It is recommended that you select **Extended Test** to perform a more thorough check of devices in the computer.


For any problem encountered during a test, a message appears with an error code and a description of the problem. Write down the error code and problem description exactly as it appears and follow the instructions on the screen. If you cannot resolve the problem, contact Dell Support.

 **NOTE:** When contacting Dell Support, have your Service Tag ready. The Service Tag for your computer is located at the top of each test screen.

The following tabs provide additional information for tests run from the Custom Test or Symptom Tree option:

Tab	Function
Results	Displays the results of the test and any error conditions encountered.
Errors	Displays error conditions encountered, error codes, and the problem description.
Help	Describes the test and any requirements for running the test.
Configuration	Displays the hardware configuration for the selected device. The Dell Diagnostics obtains configuration information for all devices from System Setup, memory, and various internal tests, and displays the information in the device list in the left pane of the screen. NOTE: The device list may not display the names of all components installed on your computer or all devices attached to your computer.
Parameters	Allows you to customize the test, if applicable, by changing the test settings.

Error Messages

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

If the error message is not listed, see the documentation for the operating system or the program that was running when the message appeared.


A filename cannot contain any of the following characters: \ / : * ? " < > | — Do not use these characters in filenames.

A required .DLL file was not found — The program that you are trying to open is missing an essential file. To remove and then reinstall the program:

Windows XP:

1. Click **Start** → **Control Panel** → **Add or Remove Programs** → **Programs and Features**.
2. Select the program you want to remove.
3. Click **Uninstall**.
4. See the program documentation for installation instructions.

Windows Vista:

1. Click **Start**  → **Control Panel** → **Programs** → **Programs and Features**.
2. Select the program you want to remove.
3. Click **Uninstall**.
4. See the program documentation for installation instructions.

drive letter : \ is not accessible. The device is not ready — The drive cannot read the disk. Insert a disk into the drive and try again.

Insert bootable media — Insert a bootable floppy disk, CD, or DVD.

Non-system disk error — Remove the floppy disk from the floppy drive and restart your computer.


Not enough memory or resources. Close some programs and try again — Close all windows and open the program that you want to use. In some cases, you may have to restart your computer to restore computer resources. If so, run the program that you want to use first.

Operating system not found — Contact Dell Support.


Solving Problems


Follow these tips when troubleshooting your computer:

1. If you added or removed a part before the problem started, review the installation procedures and ensure that the part is correctly installed.
1. If a peripheral device does not work, ensure that the device is properly connected.
1. If an error message appears on the screen, write down the exact message. This message may help support personnel diagnose and fix the problem(s).
1. If an error message occurs in a program, see the program's documentation.

 **NOTE:** The procedures in this document were written for the Windows default view, so they may not apply if you set your Dell computer to the Windows Classic view.

Battery Problems

 **CAUTION:** There is a danger of a new battery exploding if it is incorrectly installed. Replace the battery only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

Drive Problems


 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

Ensure that Microsoft Windows Recognizes the drive —

Windows XP:

- 1 Click **Start and click My Computer**.

Windows Vista:

- 1 Click the Windows Vista Start button  and click **Computer**.

If the drive is not listed, perform a full scan with your antivirus software to check for and remove viruses. Viruses can sometimes prevent Windows from recognizing the drive.

Test the drive —

- 1 Insert another disc to eliminate the possibility that the original drive is defective.
- 1 Insert a bootable floppy disk and restart the computer.

Clean the drive or disk —

For information on cleaning your computer, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

Check the cable connections


Run the Hardware Troubleshooter —

See [Hardware Troubleshooter](#).

Run the Dell Diagnostics —

See [Dell Diagnostics](#).

Optical drive problems

 **NOTE:** High-speed optical drive vibration is normal and may cause noise, which does not indicate a defect in the drive or the media.

 **NOTE:** Because of different regions worldwide and different disc formats, not all DVD titles work in all DVD drives.

Adjust the Windows volume control —

- 1 Click the speaker icon in the lower-right corner of your screen.
- 1 Ensure that the volume is turned up by clicking the slider and dragging it up.
- 1 Ensure that the sound is not muted by clicking any boxes that are checked.

Check the speakers and subwoofer —

See [Sound and Speaker Problems](#).

Problems writing to an optical drive

Close other programs —

The optical drive must receive a steady stream of data during the writing process. If the stream is interrupted, an error occurs. Try closing all programs before you write to the optical.

Turn off standby mode in Windows before writing to a disc —

For information about setting power options, see the *Dell™ Technology Guide* on your computer or at support.dell.com. You can also search for the keyword *standby* in Windows Help and Support for information on power management modes.

Hard drive problems

Run Check Disk —

Windows XP:

1. Click **Start** and click **My Computer**.
2. Right-click **Local Disk C:**.
3. Click **Properties**→ **Tools**→ **Check Now**.
4. Click **Scan for and attempt recovery of bad sectors** and click **Start**.


Windows Vista:

1. Click **Start**  and click **Computer**.
2. Right-click **Local Disk C:**.
3. Click **Properties**→ **Tools**→ **Check Now**.

The **User Account Control** window may appear. If you are an administrator on the computer, click **Continue**; otherwise, contact your administrator to continue the desired action.

4. Follow the instructions on the screen.

IEEE 1394 Device Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

 **NOTE:** Your computer supports only IEEE 1394a standard.

Ensure that the cable for the IEEE 1394 device is properly inserted into the device and into the connector on the computer

Ensure that the IEEE 1394 device is enabled in system setup — For more information on using the system setup program, see the *Dell™ Technology Guide* on your computer or at support.dell.com.

Ensure that the IEEE 1394 device is recognized by Windows —

Windows XP:

1. Click **Start** and click **Control Panel**.
2. Under **Pick a Category**, click **Performance and Maintenance**→ **System**→ **System Properties** → **Hardware**→ **Device Manager**.

Windows Vista:

1. Click **Start**  → **Control Panel**→ **Hardware and Sound**.
2. Click **Device Manager**.


If your IEEE 1394 device is listed, Windows recognizes the device.

If you have problems with a Dell IEEE 1394 device —

Contact Dell Support.

If you have problems with an IEEE 1394 device not provided by Dell — Contact the IEEE 1394 device manufacturer.

Lockups and Software Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.


The computer does not start up

Check the diagnostic lights —

See [Power Problems](#).

Ensure that the power cable is firmly connected to the computer and to the electrical outlet

The computer stops responding

 **NOTICE:** You may lose data if you are unable to perform an operating system shutdown.


Turn the computer off — If you are unable to get a response by pressing a key on your keyboard or moving your mouse, press and hold the power button for at least 8 to 10 seconds (until the computer turns off), and then restart your computer.

A program stops responding

End the program —

1. Press <Ctrl><Shift><Esc> simultaneously to access the Task Manager.
2. Click the **Applications** tab.
3. Click to select the program that is no longer responding.
4. Click **End Task**.

A program crashes repeatedly

 **NOTE:** Most software includes installation instructions in its documentation or on a floppy disk, CD, or DVD.

Check the software documentation —

If necessary, uninstall and then reinstall the program.

A program is designed for an earlier Windows operating system

Run the Program Compatibility Wizard —


Windows XP:

The Program Compatibility Wizard configures a program so that it runs in an environment similar to non-XP operating system environments.

1. Click **Start** → **All Programs** → **Accessories** → **Program Compatibility Wizard** → **Next**.
2. Follow the instructions on the screen.

Windows Vista:

The Program Compatibility Wizard configures a program so that it runs in an environment similar to non-Windows Vista operating system environments.

1. Click **Start**  → **Control Panel** → **Programs** → **Use an older program with this version of Windows**.
2. In the welcome screen, click **Next**.
3. Follow the instructions on the screen.

A solid blue screen appears

Turn the computer off —

If you are unable to get a response by pressing a key on your keyboard or moving your mouse, press and hold the power button for at least 8 to 10 seconds (until the computer turns off), and then restart your computer.

Other software problems

Check the software documentation or contact the software manufacturer for troubleshooting information —


- 1 Ensure that the program is compatible with the operating system installed on your computer.
- 1 Ensure that your computer meets the minimum hardware requirements needed to run the software. See the software documentation for information.
- 1 Ensure that the program is installed and configured properly.
- 1 Verify that the device drivers do not conflict with the program.
- 1 If necessary, uninstall and then reinstall the program.

Back up your files immediately

Use a virus-scanning program to check the hard drive, floppy disks, CDs, or DVDs

Save and close any open files or programs and shut down your computer through the Start menu

Memory Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

If you receive an insufficient memory message —

- 1 Save and close any open files and exit any open programs you are not using to see if that resolves the problem.
- 1 See the software documentation for minimum memory requirements. If necessary, install additional memory (see [Replacing a Memory Module](#)).
- 1 Reseat the memory modules (see [Memory](#)) to ensure that your computer is successfully communicating with the memory.
- 1 Run the Dell Diagnostics (see [Dell Diagnostics](#)).

If you experience other memory problems —

- 1 Reseat the memory modules (see [Memory](#)) to ensure that your computer is successfully communicating with the memory.
- 1 Ensure that you are following the memory installation guidelines (see [Replacing a Memory Module](#)).
- 1 Ensure that the memory you are using is supported by your computer. For more information about the type of memory supported by your computer, see the *Setup and Quick Reference Guide* for your computer at support.dell.com.
- 1 Run the Dell Diagnostics (see [Dell Diagnostics](#)).

Power Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

If the power light is blue and the computer is not responding — See [Diagnostic Lights](#).


If the power light is off — The computer is either turned off or is not receiving power.

- 1 Reseat the power cable in the power connector on the back of the computer and the electrical outlet.
- 1 Bypass power strips, power extension cables, and other power protection devices to verify that the computer turns on properly.
- 1 Ensure that any power strips being used are plugged into an electrical outlet and are turned on.
- 1 Ensure that the electrical outlet is working by testing it with another device, such as a lamp.


Eliminate interference — Some possible causes of interference are:

- 1 Power, keyboard, and mouse extension cables
- 1 Too many devices connected to the same power strip
- 1 Multiple power strips connected to the same electrical outlet

Sound and Speaker Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

No sound from speakers

 **NOTE:** The volume control in MP3 and other media players may override the Windows volume setting. Always check to ensure that the volume on the media player(s) has not been turned down or off.

Adjust the Windows volume control — Click or double-click the speaker icon in the lower-right corner of your screen. Ensure that the volume is turned up and that the sound is not muted.

Disconnect headphones from the headphone connector — Sound from the speakers is automatically disabled when headphones are connected to the computer's front-panel headphone connector.

Eliminate possible interference — Turn off nearby fans, fluorescent lights, or halogen lamps to check for interference.


Run the Hardware Troubleshooter — See [Hardware Troubleshooter](#).


No sound from headphones

Check the headphone cable connection — Ensure that the headphone cable is securely inserted into the headphone connector. See the *Setup and Quick Reference Guide* for your computer at [support.dell.com](#).

Adjust the Windows volume control — Click or double-click the speaker icon in the lower-right corner of your screen. Ensure that the volume is turned up and that the sound is not muted.

Video and Display Problems

 **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

 **NOTICE:** If your computer came with a PCI graphics card installed, removal of the card is not necessary when installing additional graphics cards; however, the card is required for troubleshooting purposes. If you remove the card, store it in a safe and secure location. For information about your graphics card, go to [support.dell.com](#).

Check the diagnostic lights —

See [Diagnostic Lights](#).

Check the display settings —


See the *Dell™ Technology Guide* on your computer or at [support.dell.com](#).

Adjust the Windows display settings —

Windows XP:

1. Click **Start** → **Control Panel** → **Appearance and Themes**.
2. Click the area you want to change or click the **Display** icon.
3. Try different settings for **Color quality** and **Screen resolution**.

Windows Vista:

1. Click **Start**  → **Control Panel** → **Hardware and Sound** → **Personalization** → **Display Settings**.
2. Adjust **Resolution** and **Colors settings**, as needed.

Only part of the display is readable

Connect an external monitor —

1. Shut down your computer and connect an external monitor to the computer.
2. Turn on the computer and the monitor and adjust the monitor brightness and contrast controls.

If the external monitor works, the computer display or video controller may be defective. Contact Dell Support.

Dell Technical Update Service

The Dell Technical Update service provides proactive e-mail notification of software and hardware updates for your computer. The service is free and can be

customized for content, format, and how frequently you receive notifications.

To enroll for the Dell Technical Update service, go to support.dell.com.

Dell Support Utility


The Dell Support Utility is installed on your computer and available from the Dell Support  icon on the taskbar or from the **Start** button. Use this support utility for self-support information, software updates, and health scans of your computing environment.

Accessing the Dell Support Utility


Access the Dell Support Utility from the  icon on the taskbar or from the **Start** menu.

If the Dell Support icon does not appear in your taskbar:


1. Click **Start**→ **All Programs**→ **Dell Support**→ **Dell Support Settings**.
2. Ensure that the **Show icon on the taskbar** option is checked.

 **NOTE:** If the Dell Support Utility is not available from the **Start** menu, go to support.dell.com and download the software.

The Dell Support Utility is customized for your computing environment.


The  icon in the taskbar functions differently when you click, double-click, or right-click the icon.

Clicking the Dell Support Icon

Click or right-click the  icon to perform the following tasks:

- 1 Check your computing environment.
- 1 View the Dell Support Utility settings.
- 1 Access the help file for the Dell Support Utility.
- 1 View frequently asked questions.
- 1 Learn more about the Dell Support Utility.
- 1 Turn the Dell Support Utility off.

Double-Clicking the Dell Support Icon

Double-click the  icon to manually check your computing environment, view frequently asked questions, access the help file for the Dell Support Utility, and view Dell Support settings.

For more information about the Dell Support Utility, click the question mark (?) at the top of the **Dell™ Support** screen.

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WLAN/WiMax Card

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

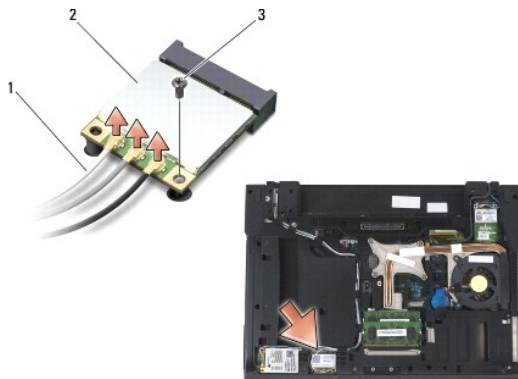
- [Removing the WLAN/WiMax Card](#)
- [Replacing the WLAN/WiMax Card](#)

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

🔒 **NOTICE:** Insert a WLAN or WiMax card only into the slot labeled WLAN/WiMax.

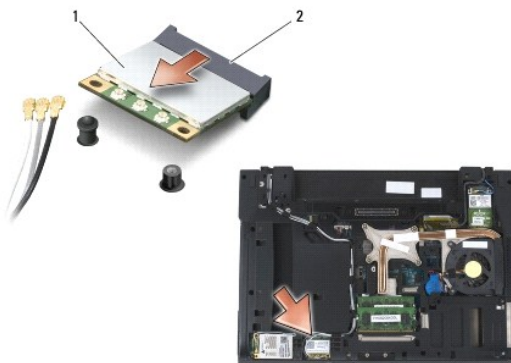
Removing the WLAN/WiMax Card

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Disconnect the antenna cables from the card.
4. Remove the M2 x 3-mm screw. The card will pop up at a 45-degree angle.



1	antenna cables (3)	2	WLAN/WiMax card
3	M2 x 3-mm screw		

5. Slide the card out of the card connector on the system board.



1	WLAN/WiMax card	2	card connector
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Replacing the WLAN/WiMax Card

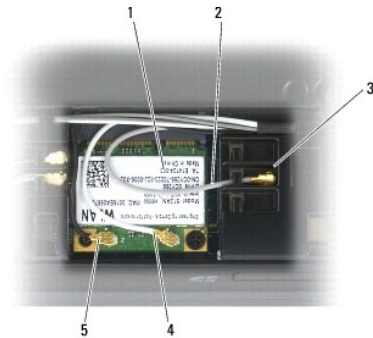
➡ **NOTICE:** The connectors are keyed to ensure correct insertion. If you feel resistance, check the connectors on the card and on the system board, and realign the card.

➡ **NOTICE:** To avoid damage to the WLAN or WiMax card, ensure the cables are not under the card when you replace it.

➡ **NOTICE:** Insert a WLAN or WiMax card only into the slot labeled WLAN/WiMax.

1. Slide the card into the connector labeled WLAN/WiMax.
2. Press the card down and hold it in place.
3. Replace the M2 x 3-mm screw.
4. Connect the appropriate antenna cables to the card you are installing:

If the card has two triangles on the label (white and black), connect the white antenna cable to the connector labeled "main" (white triangle), and connect the black antenna cable to the connector labeled "aux" (black triangle). Secure the gray antenna cable in the plastic holder next to the card.



1	WLAN card	2	gray antenna cable
3	holder by card	4	white antenna cable
5	black antenna cable		

If the card has three triangles on the label (white, black, and gray), connect the white antenna cable to the white triangle, connect the black antenna cable to the black triangle, and connect the gray antenna cable to the gray triangle.

5. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
6. Follow the procedures in [After Working on Your Computer](#).

WPAN (UWB/BT) Card

Dell™ Latitude™ E6400 and E6400 ATG and
Mobile Workstation Precision™ M2400 Service Manual

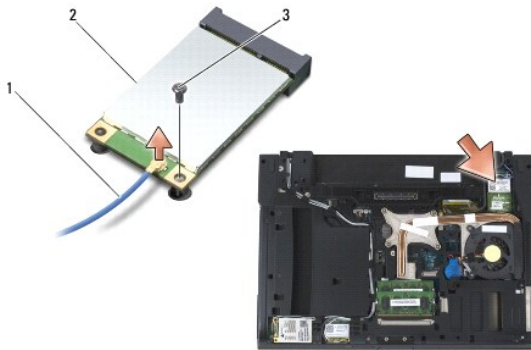
- [Removing a WPAN \(UWB/BT\) Card](#)
- [Replacing a WPAN \(UWB/BT\) Card](#)

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

📌 **NOTICE:** WPAN is a generic name for Ultra Wide Band (UWB) and Bluetooth® (BT). Insert a WPAN card only into the slot labeled WPAN/UWB/FCM.

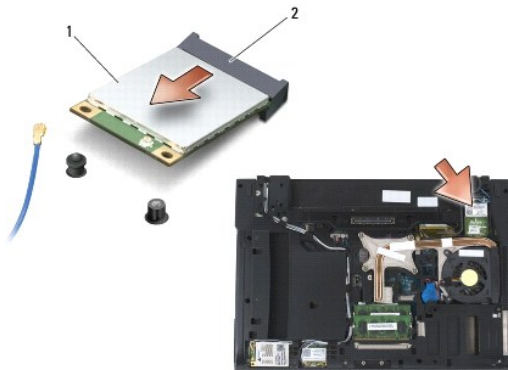
Removing a WPAN (UWB/BT) Card

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Remove the M2.5 x 5-mm screw from the left hinge cover, then slide it forward and lift to remove it.
4. Disconnect the blue antenna cable from the card.
5. Remove the M2 x 3-mm screw. The card pops up at a 45-degree angle.



1	antenna cable	2	WPAN card
3	M2 x 3-mm screw		

6. Slide the card out of the card connector on the system board.



1	WPAN card	2	card connector
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Replacing a WPAN (UWB/BT) Card

➡ **NOTICE:** The connectors are keyed to ensure correct insertion. If you feel resistance, check the connectors on the card and on the system board, and realign the card.

➡ **NOTICE:** To avoid damage to the WPAN card, ensure the cables are not under the card when you replace it.

➡ **NOTICE:** Insert a WPAN card only into the slot labeled WPAN/UWB/FCM.

1. Slide the card into the connector labeled WPAN/UWB/FCM.
2. Press the card down and hold it in place.
3. Replace the M2 x 3-mm screw.
4. Connect the blue antenna cable to the WPAN card.
5. Slide the left hinge cover back in place and replace the M2.5 x 5-mm screw on the hinge cover.
6. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
7. Follow the procedures in [After Working on Your Computer](#).

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WWAN Card

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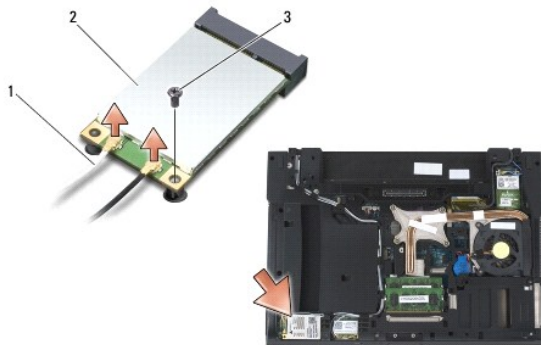
- [Removing a WWAN Card](#)
- [Replacing a WWAN Card](#)

⚠ **CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions that shipped with your computer.

🔧 **NOTICE:** Insert a WWAN card or FCM only into the slot labeled WWAN/FCM.

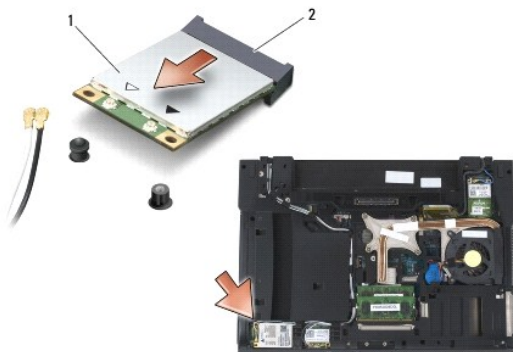
Removing a WWAN Card

1. Follow the procedures in [Before Working on Your Computer](#).
2. Remove the bottom of the base assembly (see [Removing the Bottom of the Base Assembly](#)).
3. Disconnect the antenna cables from the card.
4. Remove the M2 x 3-mm screw. The card pops up at a 45-degree angle.



1	antenna cables (2)	2	WWAN card
3	M2 x 3-mm screw		

5. Slide the card out of the card connector on the system board.



1	WWAN card	2	card connector
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Replacing a WWAN Card

➡ **NOTICE:** The connectors are keyed to ensure correct insertion. If you feel resistance, check the connectors on the card and on the system board, and realign the card.

➡ **NOTICE:** To avoid damage to the WWAN card, ensure the cables are not under the card when you replace it.

➡ **NOTICE:** Insert a WWAN card or FCM only into the slot labeled WWAN/FCM.

1. Slide the card into the connector labeled WWAN/FCM.
2. Press the card down and hold it in place.
3. Replace the M2 x 3-mm screw.
4. Connect the white antenna cable to the connector labeled "main" (white triangle), and connect the black antenna cable to the connector labeled "aux" (black triangle).
5. Replace the bottom of the base assembly (see [Replacing the Bottom of the Base Assembly](#)).
6. Follow the procedures in [After Working on Your Computer](#).

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